



**MHHS
PROGRAMME**
Industry-led, Elexon facilitated

Migration and Cutover Advisory Group (MCAG) #24 – 28 April 2026

Version 2.0

MHHS-DEL4487

Agenda (1/2)

#	Item	Objective	Type	Lead	Time	Page
1	Welcome	Chair welcome	Information	Chair		2
2	Headline Report and Actions	Approval of Headline Report of previous meeting and review of outstanding actions	Decision	Secretariat	14:00-14:05 5 mins	3
3	Settlement Timetable consultation, STEG Update and Next Steps	Update on upcoming Settlement Timetable consultation, STEG work and addition of M16 workstream milestones	Decision	Programme (Ian Smith)	14:05-14:25 20 mins	6
4	T2-MI-8500- Non-SIT Participants Migration Start	Approval of Milestone T2-MI-8500- Non-SIT Participants Migration Start	Decision	Programme (Nicola Farley)	14:25 – 14:35 10 mins	10
5	Migration Framework - Use of Exceptional Capacity Threshold (200k-300k)	Approval to MCAG following the latest MWG.	Decision	Programme (Nicola Farley)	14:35 – 14:45 10 mins	13
6	ELS Exit Recommendations Update	Update on ELS Exit Recommendations	Information	Elexon (Ian Giles)	14:45-14:55 10 mins	16
7	Migration Execution	Update on the progress of Migration Execution	Information	Programme (Nicola Farley)	14:55-15:05 10 mins	20
8	Participant-Driven Migration Dependencies	Update on Migration dependencies on industry participants	Information	Programme (Joe Grisley)	15:25 - 15:35 10 mins	22

Agenda (2/2)

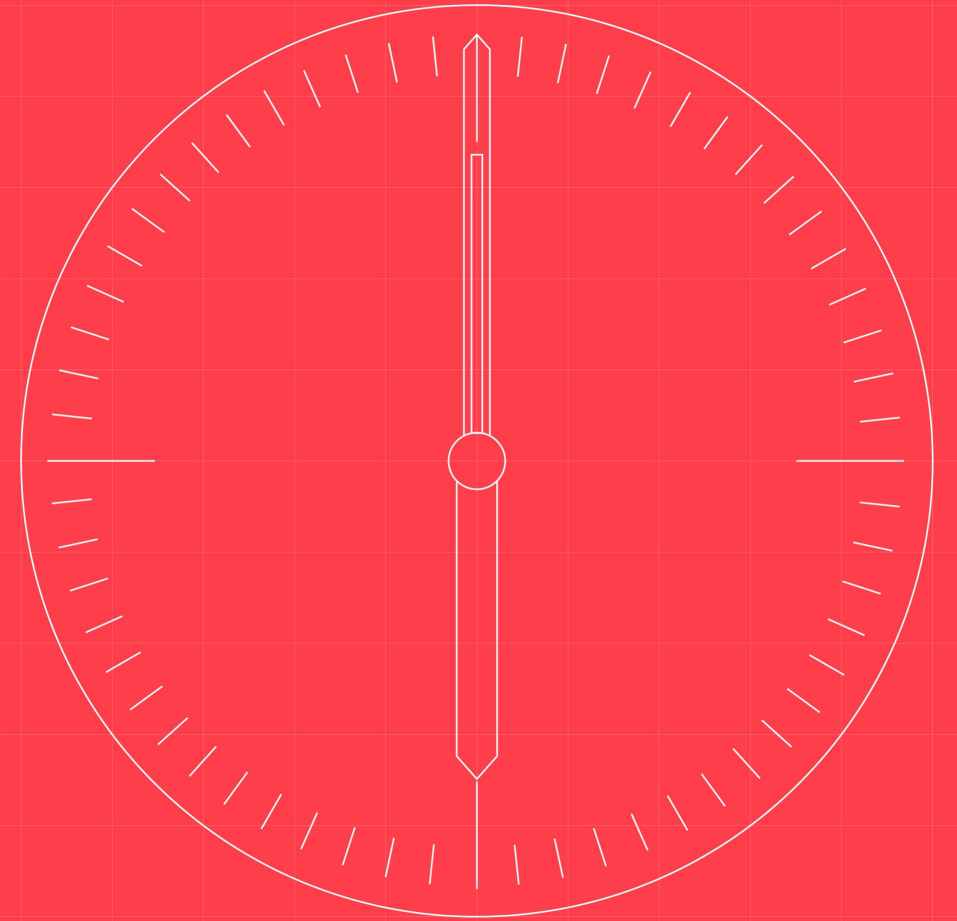
#	Item	Objective	Type	Lead	Time	Page
9	Migration Troublesome MPANs PPIR Risk Report	Update on the outcome of the Migration Troublesome MPANs PPIR	Information	Programme (Joe Grisley)	15:05 – 15:10 5 mins	26
10	Migration Exclusion List	Update on the Migration Exclusion and Remediation list	Information	Programme (Joe Grisley)	10 mins	28
11	External Change Log	To provide sight and tracking of external change that is supportive to achieving M15	Information	Programme (Joe Grisley)	15:10 - 15:15 10 mins	33
12	Sprint 2 Planning Outcomes	Provide an update on the results of Sprint 2 Planning	Information	Programme (Nicola Farley)	15:15 – 15:25 10 mins	37
13	MWG Update	Update on MWG activities and progress	Information	Programme (Joe Grisley)	10 mins	40
14	Programme Milestones related to MCAG	Overview of upcoming Programme Milestones related to MCAG and any milestone changes for approval	Information	Programme (PMO)	15:35-15:35 0 mins	43
15	Top Programme Risks related to MCAG	Overview of Programme Risks related to MCAG	Information	Programme (PMO)	15:35-15:35 0 mins	45
16	Programme Updates	Provide updates from L2/3 governance groups and wider Programme activity	Information	Programme (PMO)	15:35-15:35 0 mins	48
17	Summary and Next Steps	Summarise actions/decisions and look ahead to the next MCAG	Information	Chair and Secretariat	15:35-15:40 5 mins	51

Headline Report and Actions

DECISION: Approval of Headline Report of previous meeting and review of outstanding actions

Secretariat

5 mins



Actions Review

- 1. Approval of the Headline Report from MCAG meeting held [24 March 2026](#)
- 2. **Review outstanding actions** (actions will be discussed by exception. Please review the action updates ahead of the meeting): No open actions

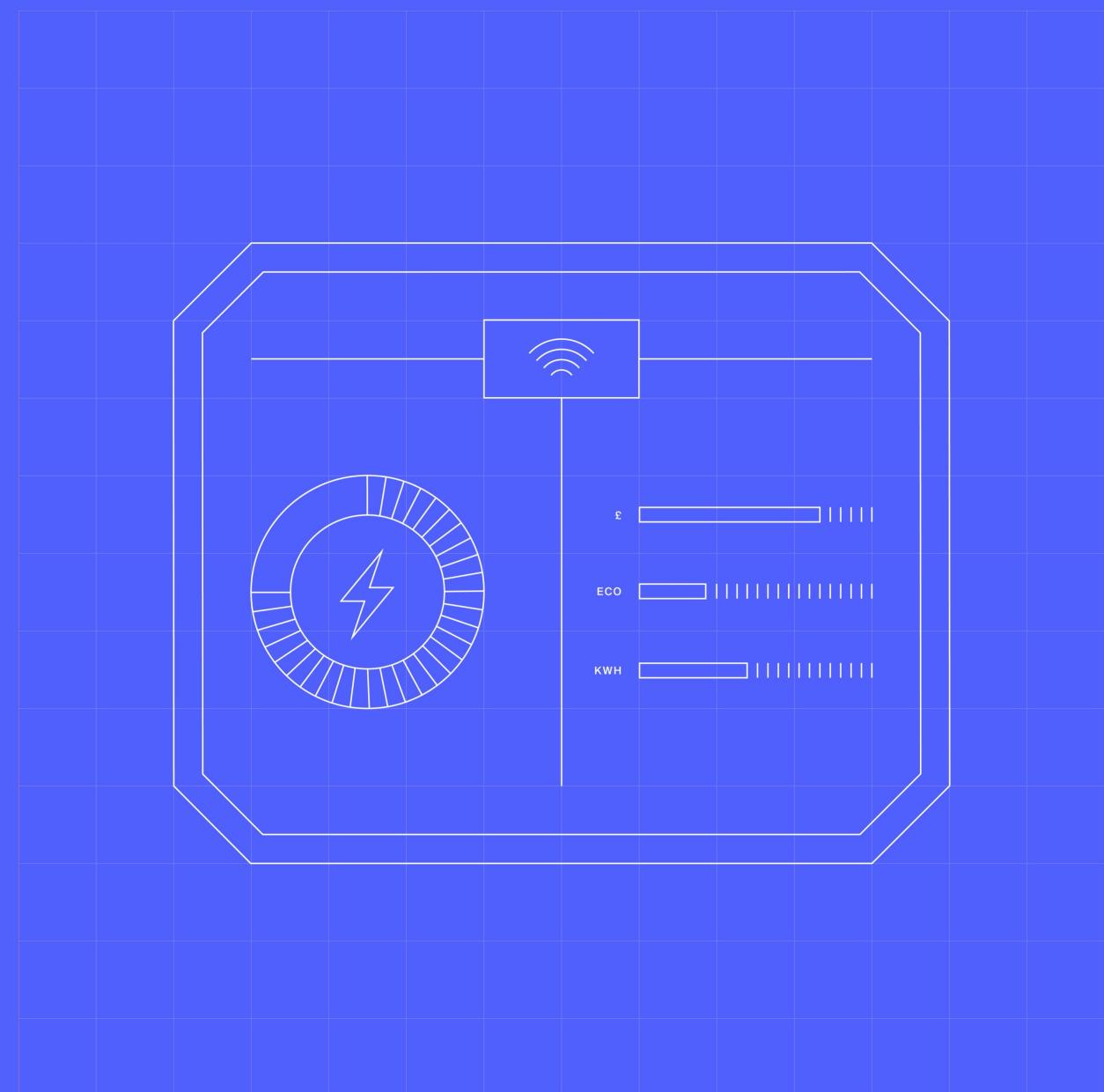
Area	Ref	Action	Owner	Due	Latest Update
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Settlement Timetable Consultation, STEG Update and Next Steps

INFORMATION: Update on upcoming Settlement Timetable consultation, STEG work and addition of M16 workstream milestones

Programme (Ian Smith)

20 mins



STEG Update

- Further STEG sessions have taken place on 26 March and 15 April
- STEG focus on agreeing industry consultation questions to put to industry as part of the settlement Timetable reconciliation run (RF) Consultation – see next slide
- The consultation seeks views on a monitoring and decision framework (data and success criteria),
- MCAG to approve this framework for the decision point to shorten RF initially to seven, then four months
- We are seeking to issue the consultation on 29 April for four weeks (end 26 May)
- An explainer webinar will also take place on 29 April for all PPs and interested parties

STEG Update – Consultation Questions for approval- MCAG review

1. Do you agree that the reduction in RF to 7 months should be applied to the Settlement Timetable from the Settlement Date of 1 October 2026 onwards, if:

- the settlement performance monitoring metric shows less than 1 per cent change in the settlement volume delta (by Measurement Class, excluding UMS Measurement Classes B and D) from R3 to RF, This is an absolute value, averaged over the last four quarters by Measurement Class (the last 4 quarters delta volumes will be shown).; and
- migration data shows performance in line with the plan, as demonstrated by the Readiness Assessment scheduled for July 2026, with no material issues identified

If you do not agree, please provide evidence and supporting rationale. Any stated impacts must be supported by associated calculations and assumptions. In addition, please provide your preferred alternative approach for how the decision to move to the shortened timetable should be taken.

2. Do you agree that the reduction in RF to 4 months should be applied to the Settlement Timetable from the Settlement Date of 1 April 2027 onwards, if:

- the settlement performance monitoring metric shows less than 1 per cent change in the settlement volume delta (by Measurement Class, excluding UMS Measurement Classes B and D) from R2 to RF. This is an absolute value, averaged over the last four quarters by Measurement Class (the last 4 quarters delta volumes will be shown).; and
- migration data shows performance in line with the plan, as demonstrated by the Readiness Assessment scheduled for July 2026, with no material issues identified.

If you do not agree, please provide evidence and supporting rationale. Any stated impacts must be supported by associated calculations and assumptions. In addition, please provide your preferred alternative approach for how the decision to move to the shortened timetable should be taken.

DECISION

MCAG Chair (with SRO delegated powers) approves questions for consultation to be issued on 29/04

M16 Plan Update: Additional Milestones for the M16 Plan

- T3-MI-0500: This milestone was due to take place on 21/05/26; however, due to the M16 Decision Making and Monitoring Criteria Consultation being postponed, it will now take place on **23/06/26**. It has also been renamed to 'M16 Approach Approved at MCAG' in place of calling an extraordinary eMCAG, to allow sufficient time for analysis of feedback post Consultation
- Milestone T2-MR-0400 has been amended to 'M16 Checkpoint 2' to align with the terminology set out in the Transition Design documents

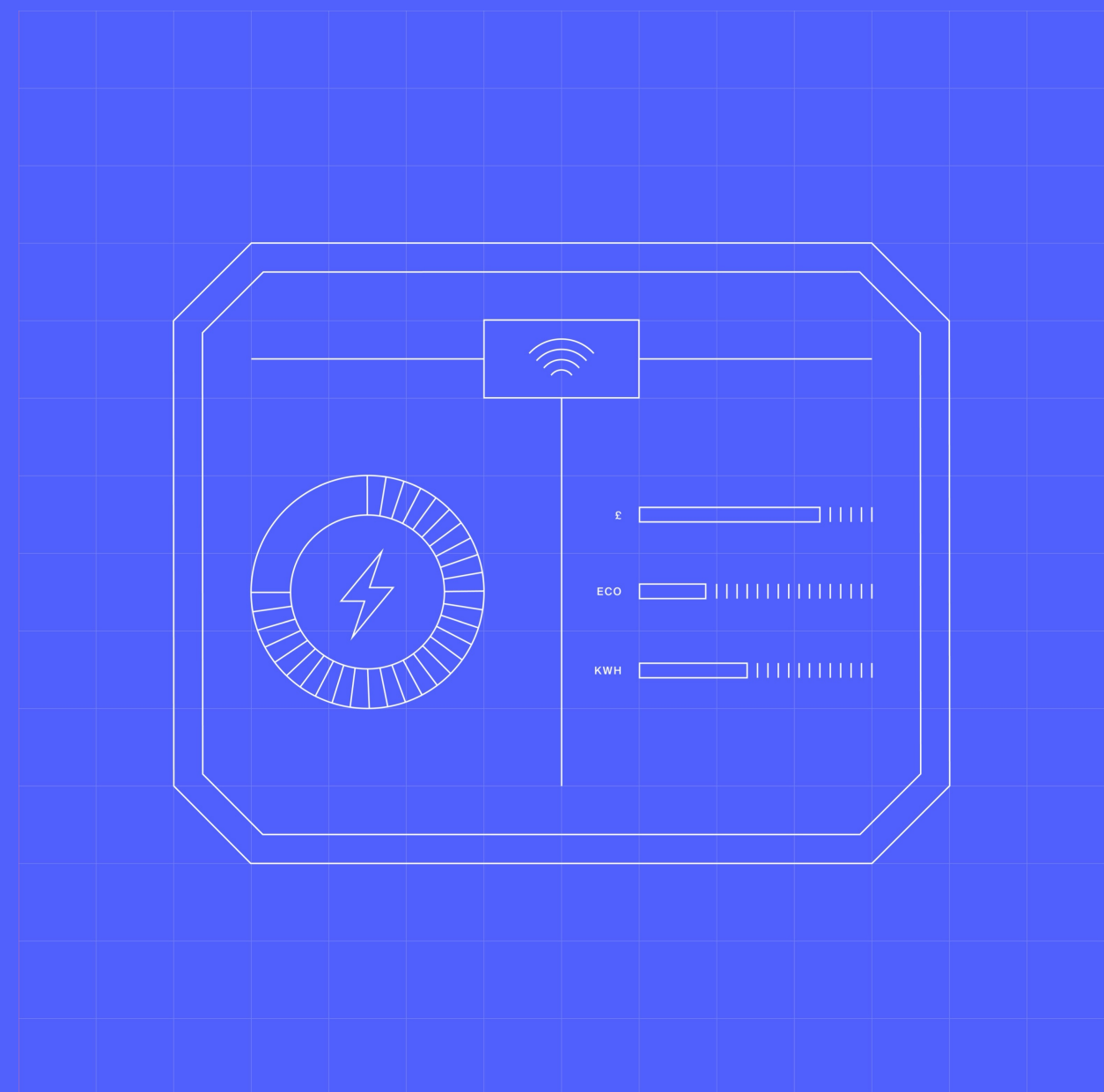
DECISION	MCAG Chair (with SRO delegated powers) approves Milestone 'T3-MI-0500' being renamed 'M16 Approach Approved at MCAG' and the date being moved to 23/06/26 .
DECISION	MCAG Chair (with SRO delegated powers) approves Milestone 'T2-MR-0400' on 17/05/27 and it being renamed 'STEG May - M16 Checkpoint 2' to align with the Transition Design documentation.
DECISION	MCAG Chair (with SRO delegated powers) approves creation of Milestone 'T2-MR-0500' 'MCAG Endorses Assessment' of M16 Checkpoint 1 on 17/07/26 .
DECISION	MCAG Chair (with SRO delegated powers) approves creation of Milestone T2-RA-0800 'Readiness Assessment Complete' on 14/08/26 .
DECISION	MCAG Chair (with SRO delegated powers) approves creation of Milestone 'T2-EL-0200' 'MCAG Approve Recommendation to change to RF 7 months calendar' on 18/09/26 .
DECISION	MCAG Chair (with SRO delegated powers) approves creation of Milestone T2-EL-0100 'MCAG Approve Recommendation - Confirm M16 Date' on 18/06/27 .

T2-MI-8500- Non-SIT Participants Migration Start

DECISION: Approval of T2-MI-8500- Non-SIT
Participants Migration Start

Programme (Nicola Farley)

10 mins



T2-MI-8500- Non-SIT Participants Migration Start

- The Programme introduced a temporary period during which only SIT suppliers were permitted to migrate
- This arrangement is due to conclude in May, with Non-SIT Participants able to commence migration from 15 May 2026
- MCC is marking the associated milestone as achieved and informing the MCAG accordingly

Rationale:

- Overall migrations execution is progressing well
- Central systems are performing well and there is currently no known central systems issues affecting migration
- 7 Non-SIT Suppliers who are due to start migration in Sprint 2 have all submitted a committed daily migration plan. Please see table below for a view of migration start dates.
- Wave 1 Participants are on track with their qualification with programme milestone **T2-QU-0150** *'All M14 Critical Wave 1 Participants Qualification approved by BSC PAB and REC Manager'* being approved.

Migration Sprint	Migration start date	Number of Suppliers Starting Migration
2	15/05/2026	2
2	18/05/2026	3
2	20/05/2026	1
2	26/05/2026	1

T2-MI-8500- Non-SIT Participants Migration Start Approval

Therefore, MCAG is requested to provide any comments on the MCAG Chair approval of Milestone T2-MI-8500-Non-SIT Participants Migration Start

DECISION

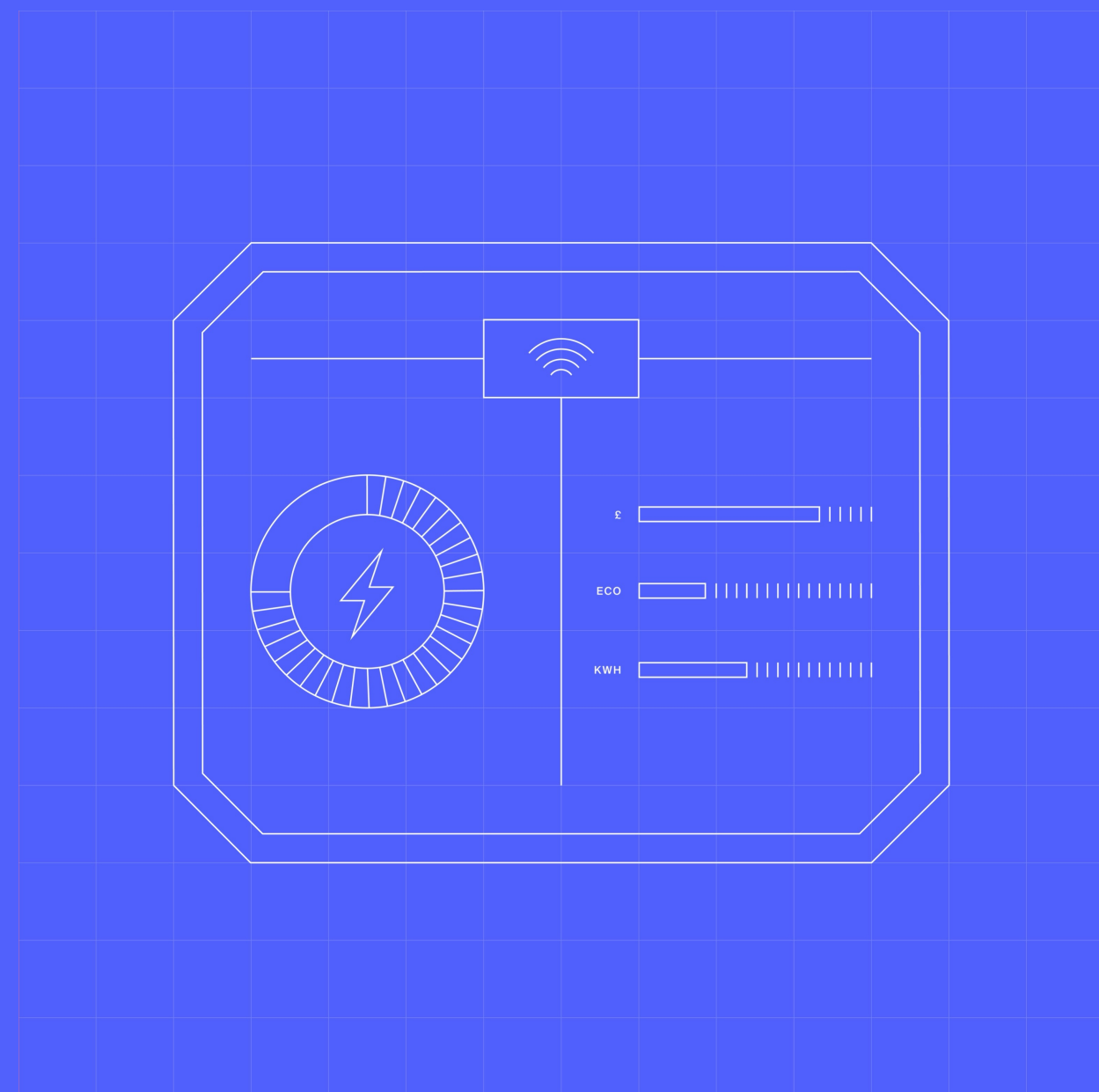
MCAG Chair (with SRO delegated powers) to approve milestone T2-MI-8500- Non-SIT Participants Migration Start

Migration Framework - Use of Exceptional Capacity Threshold (200k-300k)

DECISION: Approval for use of the Exceptional Capacity Threshold to support Sprint 3 & 4 planning

Migration Team

10 mins



Migration Framework – Use of Exceptional Capacity Threshold (200K – 300K)

Section 5.2.9 of the MHHS Migration Framework Foundations sets out programme approach and approval process for use of exceptional threshold capacity. Exceptional threshold capacity is the ability to **plan** daily migrations between 200k and 300k. Sprint 0 and 1 were planned to a daily threshold of 200k.

MCC is seeking MCAG approval for the following:

- 200k-250k migration daily capacity to be made available in Sprint 3 Planning. As such the daily volumes in Sprint 3 could be up 250k migrations a day
- 250k-280k migration daily capacity to be made available in Sprint 4 Planning and for later sprints. As such the daily volumes in Sprint 4 and later sprints could be up 280k migrations a day.

Rationale for the approval:

- Successfully completion of Early Life Support and industry ramp up of migrations
- Successfully completion 300k Peak of Peak across central systems
- Successful completion of Sprint 0 and Sprint 1 which saw ~6 million migrations completed showed stability of central systems
- Increasing the migration capacity for Sprint 3 and Sprint 4 will enable Suppliers to maintain a run rate that supports completing their migrations within the parameters set out in the Migration Framework whilst also providing the opportunity to recover any 'lost' migrations resulting from exceptions or issues
- MWG discussed at 9 April 2026 meeting and no objections

MCC will not at any point plan for migrations to exceed 280k - to provide a buffer to protect the hard constraint of 300k and Migration planning will remain within LDSO thresholds.

Migration Framework – Use of Exceptional Capacity Threshold (200K – 300K)

Therefore, MCAG is requested to provide any comments on the MCAG Chair approval of the use of Exceptional Capacity Threshold in Sprint 3, Sprint 4 and subsequent Sprints

DECISION

MCAG Chair (with SRO delegated powers) to approve the use of Exceptional Capacity Threshold in Sprint 3 at **200k-250k** migration daily capacity to be made available in Sprint 3 Planning

DECISION

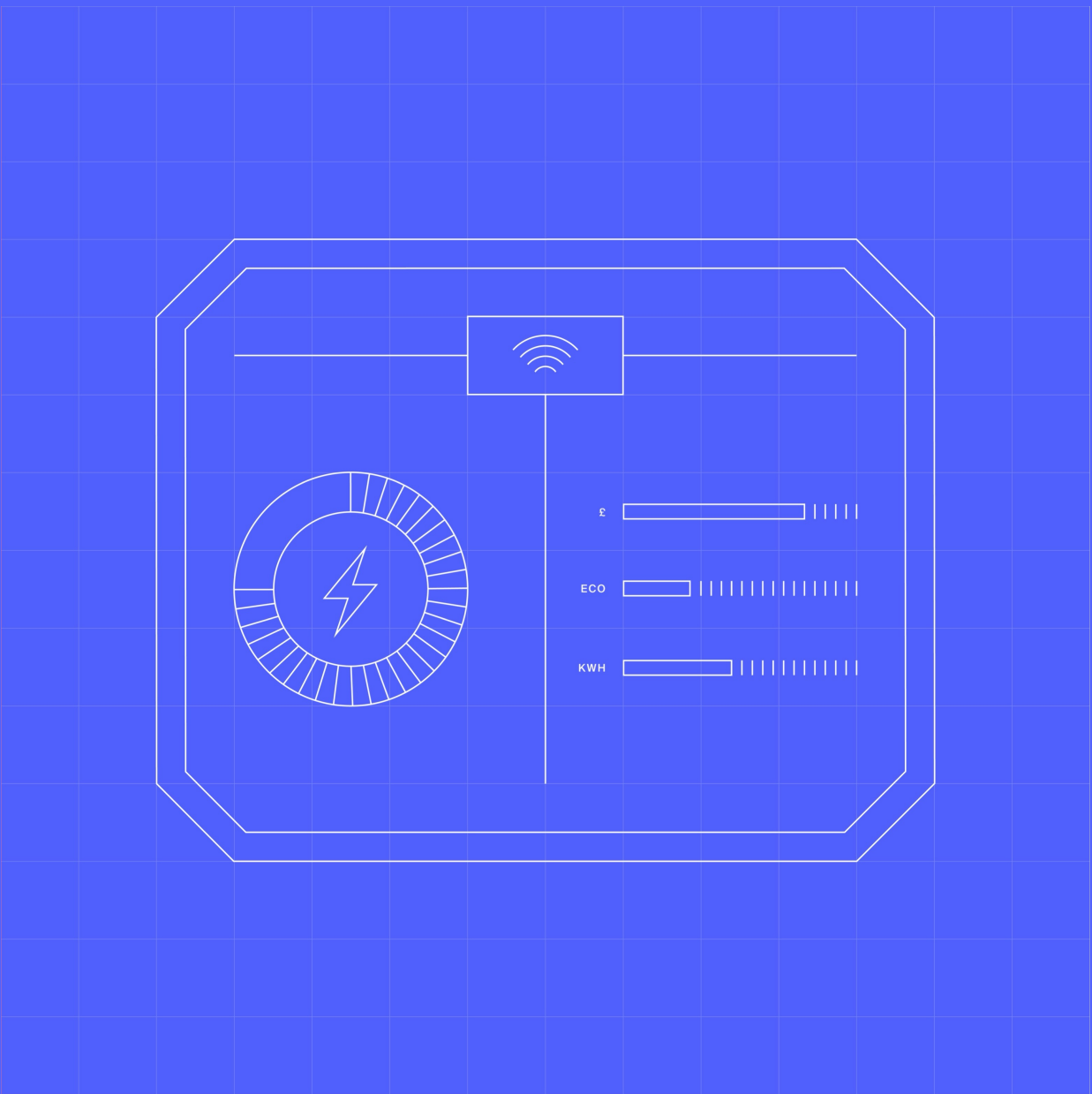
MCAG Chair (with SRO delegated powers) to approve the use of Exceptional Capacity Threshold in Sprint 4 and subsequent sprints at **250k-280k** migration daily (note this capacity will be made available in Sprint 4 and subsequent sprint planning cycles)

ELS Exit Recommendations Update

INFORMATION: To provide MCAG with an update on progress of ELS Exit recommendations

Elexon (Ian Giles)

10 mins



Progress against MHHSP ELS Exit Recommendations (1/3)

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#	MHHSP Recommendation	Response & Actions	Owner	Due	Latest Progress Update
1	<ul style="list-style-type: none"> TOG continues to run weekly for remainder of migration period (until M15) Service Management Forum continues to run monthly until end of migration period 	<ul style="list-style-type: none"> TOG will meet weekly. TOG will incorporate regular industry touchpoints to refine the ToR including duration and cadence according to industry need. Service Management Forum will continue to run monthly, and future monthly sessions have now been diarised. 	<p>Karen Lavelle / Roger Harris</p> <p>Gary Leach</p>	Complete	<p>Complete</p> <p>Complete – Service Management Forums have been diarised up until December 26.</p>
2	<ul style="list-style-type: none"> Same reporting as is currently provided to TORWG is shared with the Programme & Industry on weekly basis. Same analysis is undertaken by the reporting party to identify where remedial actions should be taken when performance dips - Completed 	<ul style="list-style-type: none"> Elexon will continue to produce and deliver performance metrics, incident updates, analysis, and continuous improvement progress through established governance forums. Reporting will be refined and matured over time, with direct engagement with industry to ensure it increasingly reflects user experience. Trend Analysis is not being prepared and presented in SM Forum 	<p>Elexon Value Stream Leads / Gary Leach</p>	Complete	<p>Complete - An updated reporting approach, incorporating this feedback, will be presented at the Service Management Forum on 10 March.</p>
3	<ul style="list-style-type: none"> DIP Manager to review arrangements for DIP Rules monitoring and the process for providing supporting guidance Post review, define the process for performance issue escalation to individuals and the MCC where failure to adhere to DIP rules could impact migration delivery plan <p>Improvements to be embedded ahead of onboarding additional parties to DIP in Wave 1</p>	<ul style="list-style-type: none"> DIP Manager has monitoring capability to identify participants not aligning to DIP Rules and the DIP Performance Assurance Framework will be live from April 2026. DIP Manager has committed to DCAB to share Performance Assurance approach and timelines at March DCAB, incl Risk Register, Risk Op plan against rules of DSD003 DIP Manager commits to advising and sharing the Performance Assurance Framework and agree on escalation pathways/controls with Code Bodies Assurance capabilities. Focus topic to describe the framework, escalation pathways and controls will be scheduled at a future TOG meeting (post Code Body alignment). 	<p>James Stokes</p>	<p>23/04/26 (updated on 11th Mar)</p>	<p>Updated 21 April</p> <p>Risk Operating Plan for 2026/27 finalised, further within period revisions may be made throughout the year if required.</p> <p>DIP Manager Escalation process presented at multiple forums and ready to use if necessary. Further detail on repercussions of non-compliance to follow.</p> <p>DIP Manager continues to engage parties in production not adherent to DIP rules.</p>
4	<ul style="list-style-type: none"> Reconsider, address, and communicate Controls to ensure incident resolution and exception handling take place in timely manner (as part of Cross-Party Service Design ahead of Wave 1 qualification in April) – Ongoing - IPA Ensure parties have clarity on responsibilities across Industry including who is responsible for incident progression once raised – Ongoing - IPA Include guidance on what parties are expected to raise and when as they identify issues - Completed 	<ul style="list-style-type: none"> Existing CPSD controls are being reviewed and re-communicated, alongside a review of internal processes to ensure they effectively support these controls. Consideration needs to be made if any additional cross industry controls are required Clear, end-to-end responsibility for incident ownership and progression will be defined and communicated across all industry parties once an incident is raised. This has been documented in the CPSD Approach Guidance has been issued via the CPSD Approach and Runbook with additional clarification currently under review Additional Industry workshops have been held 	<p>Gary Leach</p>	<p>Complete</p> <p>31.3.26 (progress on IPA Service Assurance Activities will be reported on at Service Management Forums).</p>	<ul style="list-style-type: none"> ✓ All existing CPSD controls have now been re-validated. ✓ CPSD Approach and Internal Process have been shared with IPA for review ✓ New ServiceNow categories have been added to reflect CPSD ✓ New Priority (P5) has been implemented for CPSD • Awaiting IPA feedback for further action to be taken

Progress against MHHSP ELS Exit Recommendations (2/3)

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#	MHHSP Recommendation	Response & Actions	Owner	Due	Latest Progress Update
5	<ul style="list-style-type: none"> Ensure controls in place to prioritise incidents correctly (ensuring parties have opportunity to recommend priority) - Complete Process to delineate service requests from incidents. Resource/SME in place to ensure timely resolution - Complete Make clear the escalation route that parties can follow if they feel the response is not appropriate/ query not dealt with in timely manner - Complete Proposed changes to be agreed with Industry and clearly documented in SM documentation - Ongoing 	<ul style="list-style-type: none"> Controls are in place to ensure incidents are prioritised correctly with the Technical Triage function A clear process is in place to distinguish service requests from incidents, ensuring correct classification and handling, this is detailed in the Operations Manual A clear and documented escalation route has been communicated and will be presented at SM Forum on 10 February. Proposed changes will be agreed with Industry via the Service Management Forum and clearly documented within Service Management documentation. 	Gary Leach	<p>Complete</p> <p>Complete</p> <p>01/05/26</p>	<ul style="list-style-type: none"> ✓ Technical Triage (TT) continues to own initial impact assessment and priority. ✓ Parties are explicitly invited to recommend priority at case submission, within the free text box of the case for TT to review during impact assessment Operations Manual v3.0 due to be released 1st May. Original release date was 31st March but changed to incorporate the actions we have worked through from the IPA Review MHHS Info Pack and Guidance Links sent to participants to provide key information until Ops Manual release.
6	<ul style="list-style-type: none"> Issues with the MHHS TOM should continue to be raised and tracked via the Service Desk with regards to BSC processes - Complete Consider how issues which may not be considered major incidents but impact multiple participants should be communicated out to the wider industry and managed thereafter Complete These open incidents, including detail on who is leading the resolution, should be visible to all impacted parties Complete Increased transparency and reporting of issues and fixes that would historically have been internal to parties is required. This should also include incidents that are raised on other service desks which could impact multiple parties and codes Ongoing Incidents spanning multiple codes should be addressed as part of the Cross-Party Service Design improvements. Joint guidance should be produced to ensure that participants know which organisation they should raise issues into - Ongoing 	<ul style="list-style-type: none"> This is agreed in the CPSD approach where Elexon will handle Incident actions but will not be subject to SLA Technical Triage will identify and manage issues impacting multiple participants and coordinate wider industry communications where MI thresholds are not met. Improvements to Incident and Case updates and quality is currently under review. We will report progress and improvement plans into the Service Management Forum and the TOG. Roles and Responsibilities workshops have been held internally Improved ways of working for Technical Triage have been implemented 	Gary Leach	31.3.26 (progress on IPA Service Assurance Activities will be reported on at Service Management Forums).	<ul style="list-style-type: none"> All MHHS TOM-related issues continue to be logged and tracked via Technical Triage (TT) A validation process within TT confirms correct categorisation and routing before onward progression. Cross-checks are now in place to identify patterns where similar issues are raised. Visibility improvements are being developed to give more transparency on outstanding cases / incidents
7	<ul style="list-style-type: none"> Continue to document improvement activities and track and discuss with Industry through the monthly Service Management Forum - Ongoing Seek industry feedback and prioritise proposed improvement activities - Ongoing Present an update on outstanding/recently resolved closed problem records - Ongoing 	<ul style="list-style-type: none"> All Continuous Improvements will be presented and tracked in the Service Management Forum Industry feedback will be collated within the Service Management Forum Problem Management updates will be presented in the Service Management Forum Phase 1 Continual Improvements have been completed. Phase 2 Improvements from Industry and Programme Feedback ongoing Problem Management ways of working has been improved and new Problem Manager is joining March 26 	Gary Leach	31.3.26 (progress on IPA Service Assurance Activities will be reported on at Service Management Forums).	<ul style="list-style-type: none"> A structured Continual Improvement (CI) process is being developed and will be tracked through the Service Management Forum Industry feedback is now formally logged, categorised, and mapped via the Improvement Process Problem Management Process is currently being improved to include Active Problems and trend themes, Root cause progress, Linkage to recurring incidents and Preventative action plans

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Progress against MHHSP ELS Exit Recommendations (3/3)

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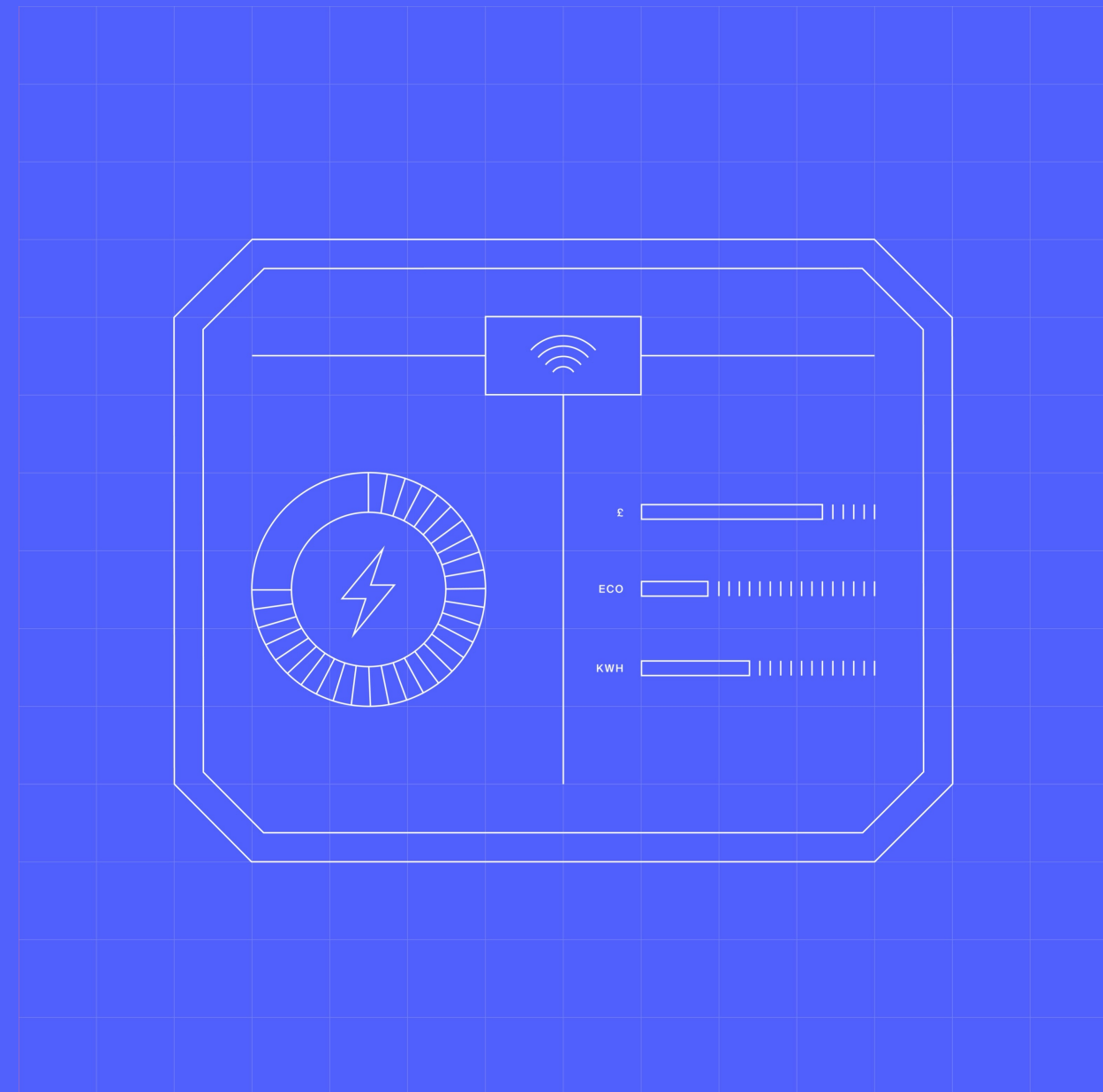
#	MHHSP Recommendation	Response & Actions	Owner	Due	Latest Progress Update
8	<ul style="list-style-type: none"> DIP change and release management process to be reviewed and baselined asap Implement more structured release approach, where upcoming DIP changes are communicated in advance DIP users should be consulted to assess best time for DIP changes to be made This should be addressed ahead of more DIP users being onboarded in April 	<ul style="list-style-type: none"> DIP Manager has agreed processes through working groups and alignment with other code bodies. DIP Manager has amended approach to sharing forward schedule of change. DIP Manager has taken action to ensure pre and post change comms are issued. DCAB will be advised on DIP changes and releases notes issued 20 days ahead. 	James Stokes	Complete	<p>Updated 9th April.</p> <ul style="list-style-type: none"> Change process baselined. Forward schedule of change on DIP website. Effective and operational release notes are in practice, consultation with MCC prior to planning outages is operationally effective. Issuing comms pre deployment and post deployment operational. And agreement to issue further comms 10 days post change to confirm outcome operational.
9	<ul style="list-style-type: none"> Keep log of all comms that have been sent via all channels in readily available location Implement a process to enable parties to check which comms they are signed up to receive Include straightforward guidance on how to sign up for different types of comms, along with the purpose for each comms channel, in the TOG pack on a regular basis 	<ul style="list-style-type: none"> Requirements are being gathered for communications improvement requests and will be reviewed with Elexon comms team for feasibility assessment. Elexon Comms team to report into TOG on delivery plan. Reconfirmation of the comms sign-up process to be communicated in TOG on 6 February and at regular cadence moving forward 	Kate Norton	27/06/2026	<ul style="list-style-type: none"> Formal handover of this to Elexon comms team is complete Implementation of the capability for self-serve of what lists are signed up to and by whom within an org is a long-term objective and will not be updated weekly at TOG, as it may take significant time to develop and deploy. To sign up for communications, go to: https://www.elexon.co.uk/news-insights/subscribe-to-our-newsletter-and-circulars/

Migration Execution

INFORMATION: Update on the progress of Migration Execution

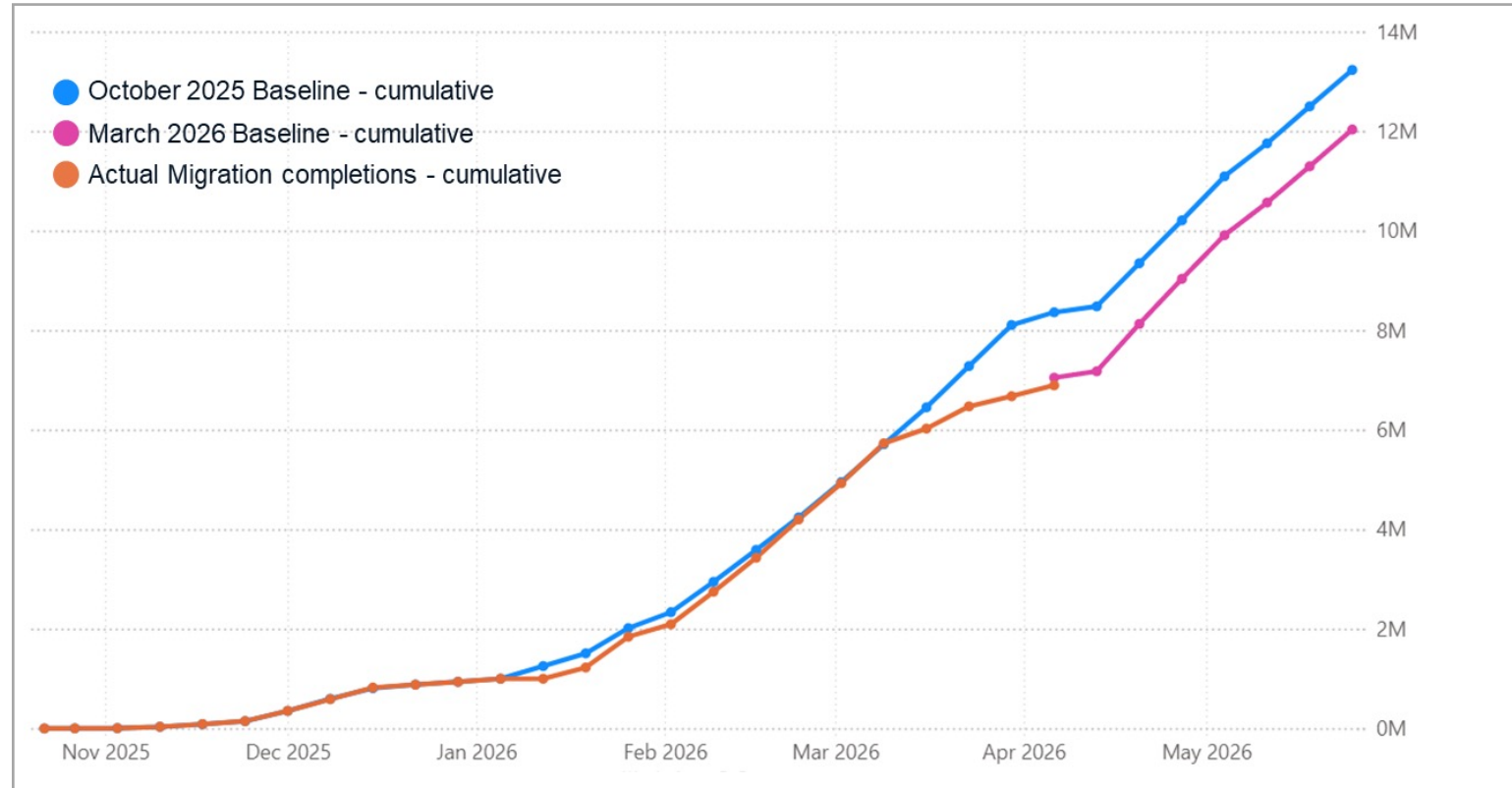
Programme (Warren Fulton)

10 mins



Migration Execution

1. Six suppliers are actively migrating
2. As of 10 April, a total of 6.9 million migrations have been completed against a plan of 8.7 million
3. Migration volumes are currently tracking behind plan due to localised issues experienced by a few Suppliers. These issues, along with the revised Migration Plans, have been reviewed and considered to be acceptable by the MCC. The reduced migration outturn does not currently pose a risk to M15, and there remains sufficient unused migration capacity to recover any lost volumes. The aim would be to recover 'lost' volume in the short term, where possible
4. Exception volumes remain low, with trends and preventative actions reviewed at MWG
5. There have been no LDSO, DCC, or DIP threshold breaches

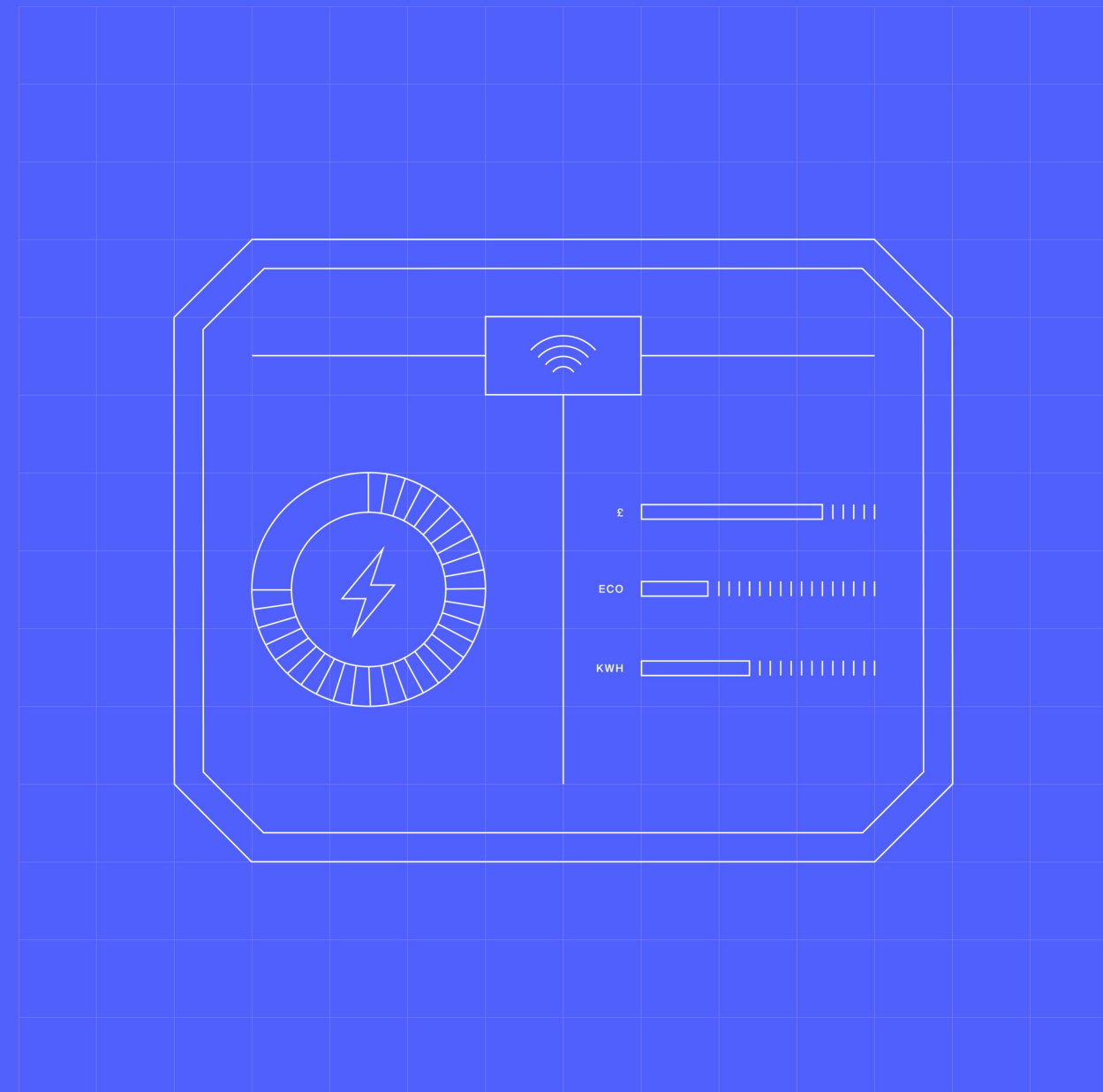


Participant-Driven Migration Dependencies

INFORMATION: Update on Migration dependencies on industry participants

Programme (Joe Grisley)

10 mins



Core Migration Dependencies (1)

ID	Title	Description	Previous RAG	Current RAG	Forecast RAG	Commentary
D359	Supplier Migration performance	There is a dependency on Suppliers adhering to the Migration Framework and Migration Plan	G	G	G	Migrating Suppliers are compliant with the Migration Framework and Plan. Some suppliers are experiencing localised issues which has caused them to reduce or pause migrations. The rationale for these deviations and recovery plans have been reviewed and deemed to be acceptable by the MCC.
D419	Suppliers resolving problematic MPANs	There is a dependency on Suppliers to proactively identify, assess and resolve potential problem MPANs before M15 (noting D418 on Code Bodies)	G	G	G	There are no known issues affecting Sprint 2 progress. The findings from the Exclusion List PPIR and mitigating plans are discussed in subsequent sections
D220	Supplier and Agent qualification	There is a dependency on Suppliers and Agents to complete Qualification in alignment with their planned migration start dates.	G	G	G	There are no known Supplier or Agent Qualification issues materially affecting the planned migration start dates.
D340	Qualification Testing performance	There is a dependency on Elexon's Qualification Testing capability for Participants to qualify in line with their planned Migration Start date	G	G	G	There are no known Qualification Testing performance issues affecting planned migration start dates.
D361	Agent dependencies	There is a dependency on Suppliers managing their agent dependencies to meet the agreed Migration Schedule	G	G	G	There are no known Agent Qualification issues affecting Supplier planned migration start dates.
D341	BSC Qualification Governance performance	There is a dependency on the BSC PAB governance process for Participants to qualify in line with their planned Migration Start date	G	G	G	There are no known BSC Qualification Governance performance issues affecting planned migration start dates.
D415	REC Qualification Governance performance	There is a dependency on the REC Code Manager governance process for Participants to qualify in line with their planned Migration Start date	G	G	G	There are no known REC Qualification Testing performance issues affecting planned migration start dates.

Core Migration Dependencies (2)

ID	Title	Description	Previous RAG	Current RAG	Forecast RAG	Commentary
D221	Service Activation performance	There is a dependency on Elexon's Service Activation capability for Participants to start migration in line with their planned Migration Start	G	G	G	There are no known issues affecting Migration.
D342	DIP Onboarding performance	There is a dependency on Elexon's DIP onboarding capability for Participants to start migration in line with their planned Migration Start	G	G	G	There are no known issues affecting Migration.
D417	Service Management performance	There is a dependency on Elexon Service Management adhering to SLAs for Participants to migration in line with their baselined Migration plans	G	G	G	There are no known issues affecting Migration.
D416	DIP migration performance	There is a dependency on Elexon DIP performance adhering to requirements and SLAs for Participants to migration in line with their baselined Migration plans	G	G	G	There are no known issues affecting Migration.
D343	Settlement performance	There is a dependency on the new MHHS settlement processes working as expected and not causing any reason for Migrations to be stopped	G	G	G	There are no known issues affecting Migration.
D373	LDSO migration performance	There is a dependency on LDSO's performing as per the agreed Migration Thresholds for Participants to migration in line with their baselined Migration plans	G	G	G	LDSOs generally processed migrations in accordance with the Migration Design and Migration Threshold obligations

Core Migration Dependencies (3)

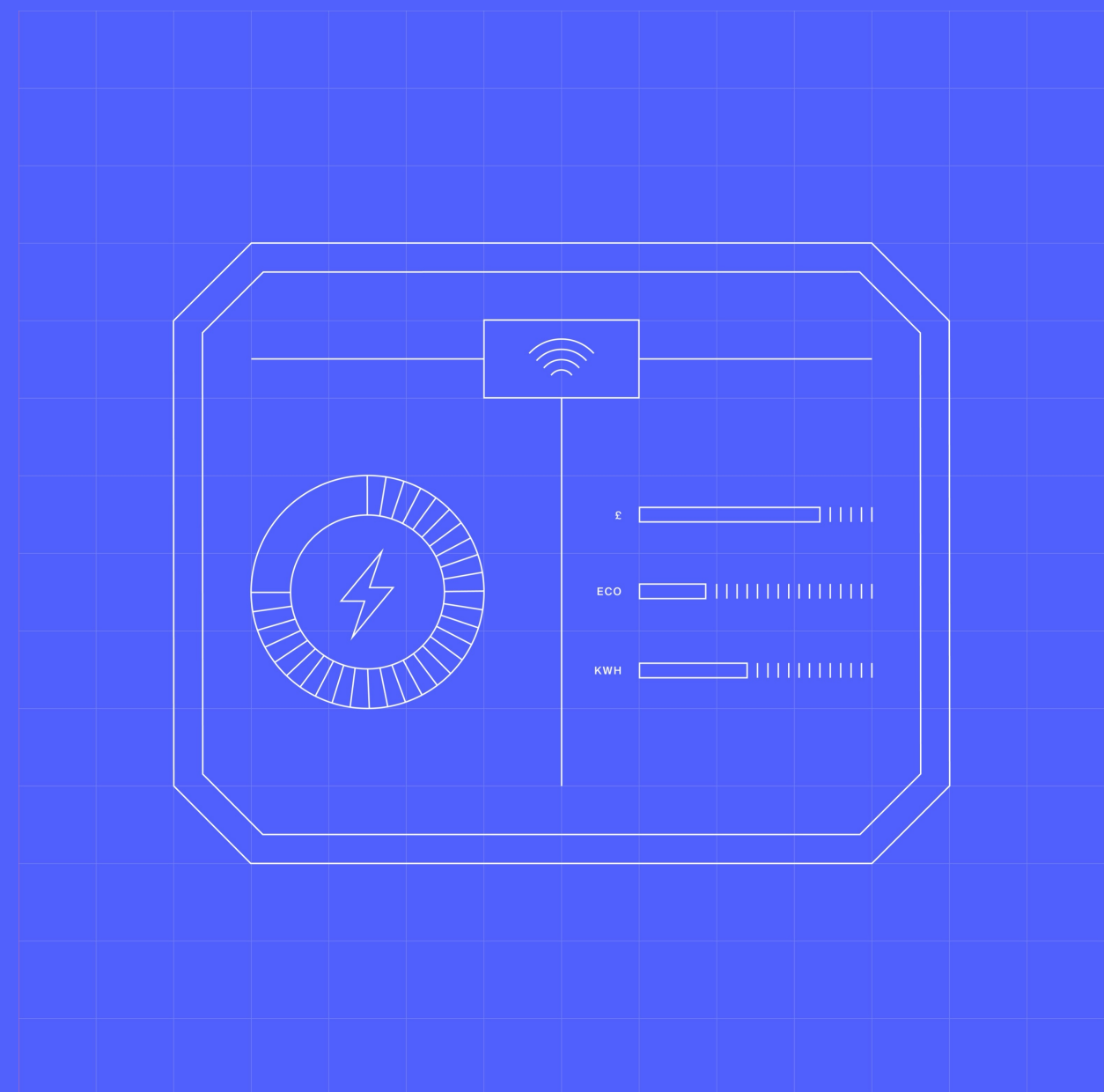
ID	Title	Description	Previous RAG	Current RAG	Forecast RAG	Commentary
D369	DCC migration performance	There is a dependency on DCC performing as per the agreed Migration Thresholds for Participants to migration in line with their baselined Migration plans	G	G	G	DCC processed migrations in accordance with the Migration Design and Migration Threshold obligations
D352	Industry change – Preventing Migration	There is a dependency on Code Bodies to ensure that industry change does not impede Participants from fulfilling their MHHS obligations and/or delay migration	G	G	G	There are no known Industry Changes affecting Participant Migration plans or performance.
D418	Industry change – Enabling Migration	There is a dependency on Code Bodies to implement changes to allow Suppliers to migrate MPANs on the Migration Exclusion list. (Noting the volume of affected MPANs is relatively low)	G	G	G	There are no known issues affecting Migration.

Migration Troublesome MPANs PPIR Risk Report

INFORMATION: Update on the outcome of the Migration Troublesome MPANs PPIR

Programme (Joe Grisley)

5 mins



Troublesome MPANs - Risk Summary

There was a strong response rate for the Troublesome MPANs PPIR. Submissions have been received from 99% of Suppliers, covering 99.99% of industry MPANs. The Programme is currently following up with the 1 non-responder. We would like to thank everyone who have taken the time to complete the PPIR. This is a crucial piece of work and is only possible with industry collaboration.

Programme position on current Risk to M15 based on PPIR findings:

- Based on current self-declared volumes, trend analysis, remediation forecasts and proximity to M15, the Programme position is that the 13 data quality issues will not prevent achievement of M15 migration completion in May 2027; as long as Suppliers complete activities to timeframe and External Change is implemented in a timely manner.

The programme believes, based on PPIR findings, Troublesome MPANs currently represent a low risk to M15:

- Submitted plans show that the Supplier community forecast to have 99.7% of Troublesome MPANs resolved by the end of 2026
- The remaining 0.3% of Troublesome MPANs sits with 5 participants and submissions show this will be resolved prior to M15:
 - 2 of these Suppliers expect to complete ahead of time (within 2026) but have added contingency within their submission

The primary residual risk relates to the following areas which will be subject to enhanced monitoring:

- Traditional meters installed on a CT connection
- Linked and Related MPANs where there are multiple Suppliers involved
- Data Sync issue between CSS and EES

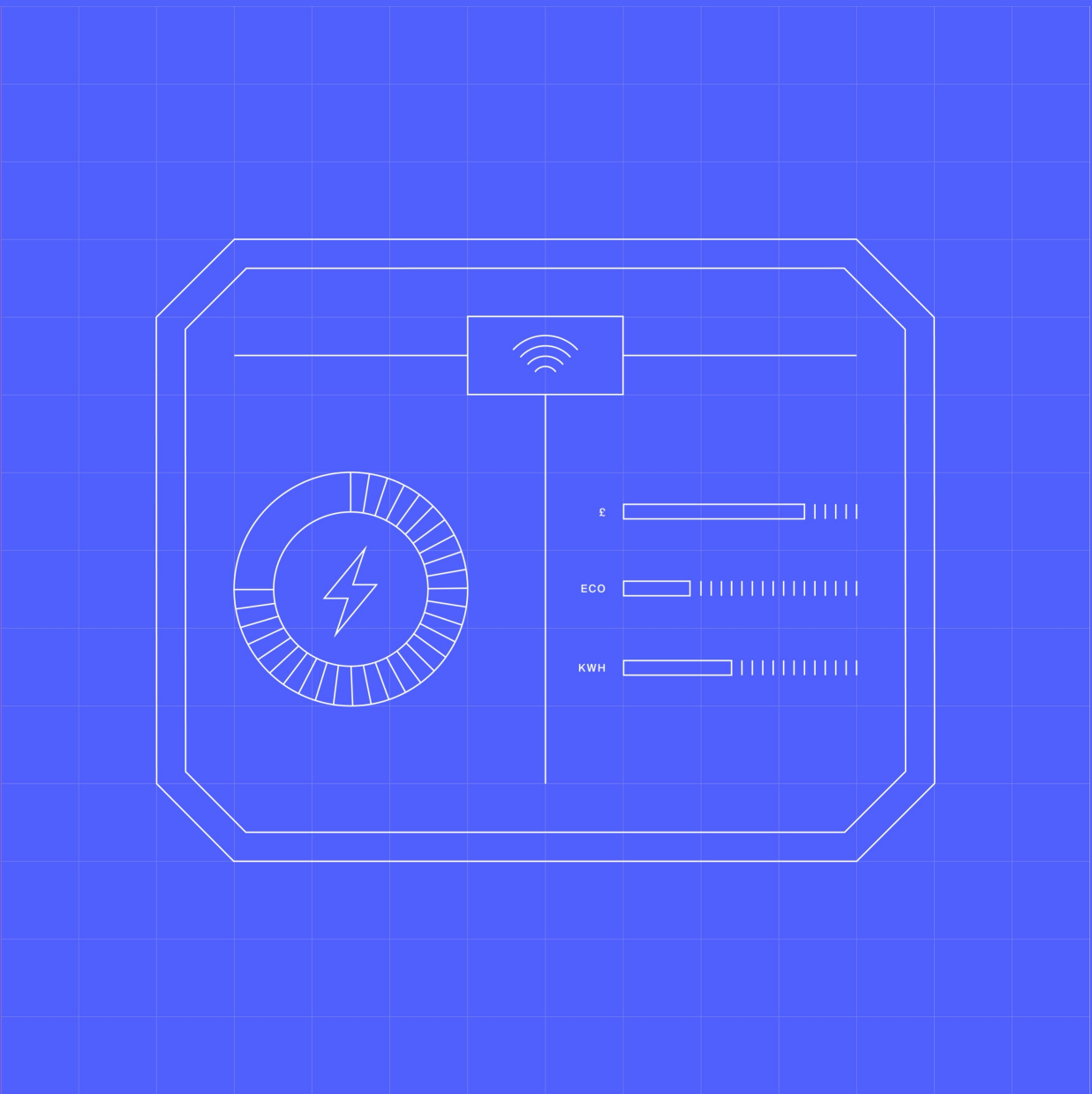
The Programme will be completing regular progress reviews with participants to ensure that the **overall risk to M15 remains low**

Migration Exclusion List

INFORMATION: Update on the Migration Exclusion and Remediation list

Programme (Joe Grisley)

10 mins



Migration Exclusions requiring Code Change resolution

BSC					
Exclusion and Remediation Item	Code Change	CP	Target Implementation date	Progress update	RAG
CSS Registration ID	BSC Change required to make conditionally mandatory CSS Reg ID field mandatory	HS41	TBC	CP yet to be raised. This CP however is a lower priority change to align design documentation to behaviour witnessed in production. HS41 item can be found here .	
Traditional meters installed on CT connection types	BSC Change required to permit Traditional CT meters as a valid configuration	CP1628	25-June-26	CP1628 requires amendments. Likely to result in CP missing June implementation and to be deferred to November.	
Related MPANs with different meter types					

REC					
Exclusion and Remediation Item	Code Change	CP	Target Implementation date	Progress update	RAG
CSS Registration ID	Back population of CSS Reg ID to enable Supplier to source it from EES	I0296	June	REC have created a solution and is in the process of testing this with Migration Active Suppliers.	

Migration Exclusion List

Issue ID	Issue Type	MPAN Volume	Description	Migration Status	Migration Commentary	Remedial Action	Industry Owner (Responsible Party)	Responsible Code (Change)	Current Status	Target Date	RAID Item	Code Change
1	Traditional meters installed on CT connection types	6,000	The design does not support traditional meters installed on CT connections. Migration should not be attempted for these specific MPANs until this issue is resolved. The traditional meter should be exchanged for an advanced meter prior to migration; or, if the meter cannot be exchanged the MPAN should not be migrated until a BSC change to support this scenario is implemented.	Blocked	1.b Pot Unmigratable without change due to design. Only Blocked if you intend to migrate the traditional CT meter	1a. Supplier and MOP identify MPANs with a traditional meter on a CT connection and replace that meter for an advanced meter; or	1a. Supplier	BSC	In Progress		i217	YES
						1b. Supplier and MOP follow process set out within BSC change xxxx (when implemented); or	1b. Supplier & MOP	BSC	Blocked	Jun-26		
						1c. Supplier and MOP determine that connection is not CT and request LDSO amend the connection type to W	1c. Supplier & MOP & LDSO	BSC	In Progress			
						2. Following 1a or b MOP sends correct D0312 to MPRS	2. Supplier & MOP	REC	In Progress			
						3. Following 1c LDSO sends DB02 to MPRS, MPRS will re-evaluate the market segment from advanced to smart	3. LDSO	BSC	In Progress			
					4. Supplier can migrate the MPAN once correction made.	4. Supplier		Partially Blocked	Jun-26			
2	Related MPANs with different meter types	8,400	Related MPANs with different meter groups which create different market segments (e.g. smart and advanced) will cause exceptions if the MPAN migration is attempted. The design doesn't support related MPANs with two different market segments.	Partially Blocked	Trad CT scenario of related are currently UNMIGRATABLE in current stage blocked until code change implemented. Remaining scenarios defer until cleansing activity has been completed	1. Supplier unrelates MPANs if relationship not required for billing purposes, by sending the D0386; or	1. Supplier	REC	In Progress		i234	YES
						2. If required for billing purposes; Supplier must not migrate until:	2. Supplier	REC	In Progress			
						3. Meter exchanges are completed to align the meter group across all MPANs; or	3. Supplier	REC	In Progress			
						4. Industry change to MHHS design implemented to support different meter groups.	4. Code Body	BSC	Blocked	Jun-26		
						5. Supplier can migrate MPAN following step 1, 3 or 4.	5. Supplier		Partially Blocked	Jun-26		

Migration Remediation List (1 of 2)

Issue ID	Issue Type	MPAN Volume	Description	Migration Status	Migration Commentary	Remedial Action	Industry Owner (Responsible Party)	Responsible Code (Change)	Current Status	Target Date	RAID Item
3	CSS Registration ID	TBC	If Registration ID is not populated within the IF-031, the message will be rejected by the Registration Service. There is a potential issue that suppliers do not have complete Registration ID records. A conflict currently exists between the Registration Service functionality and the baselined design / codes.	Defer	Unmigratable in current stage. Defer until cleansing activity has been completed	1. Supplier to populate CSS Registration ID	1. Supplier	REC	In Progress		R1198
						2. Migrate MPAN	2. Supplier		In Progress		
4	Missing Meter Data (Energised) within MPRS	17,000	MPANs which do not have meter data populated within MPRS at the point of market segment population in September 2025 will be set to a market segment of advanced. In many instances a smart meter is installed on this site, unless the correct meter data is populated by the MOP in MPRS only advanced agents could be appointed when the MPAN is migrated. The Supplier should not attempt migration until the correct data is populated via the D0312 flow.	Defer	Possible to migrate, however it would have to be migrated within the Advanced segment. If this is incorrect, Supplier would be required to complete a change of segment	1. Supplier and MOP identify MPANs with missing meter data within MPRS. Utilising the REC performance assurance reporting and EES reporting.	1. Supplier	REC	In Progress		145
						2. MOP sends correct D0312 to MPRS.	2. Supplier	REC	In Progress		
						3. If the D0312 meter type is smart or traditional MPRS will re-evaluate the market segment from advanced to smart.	3. LDSO (automated process)	REC	In Progress		
						4. Supplier can migrate the MPAN once correction made.	4. Supplier		In Progress		
5	SMETS 1 incorrectly configured	198000	SMETS1 meters impacted by the incorrect recording of HH interval data	Defer	Possible to migrated however the HH settlement data may be incorrect	1. DCC to implement a fix to allow the reconfiguring of the SMETS1 Meters to resolve the identified issue to ensure all consumption data retrieved from these meters is accurate.	1. DCC	SEC	DONE	Jan-26	R1201
						2. Suppliers to Migrate impacted MPANs once fix has been applied	2. Supplier		In Progress		
6	CHECK meter types in MPRS	50	MOPs should not send CHECK meters within a D0312 to MPRS. CHECK meters are not supported within the design and will cause migrations to fail if attempted. CHECK meters will need to be removed via the D0312 prior to that MPAN being migrated.	Defer	Unmigratable in current stage. Defer until cleansing activity has been completed	1. MOP removes CHECK meter from MPRS via D0312.	1. Supplier	REC	In Progress		230
						2. Supplier can initiate migration for MPAN once correction made	2. Supplier		In Progress		
7	Smart meters and CT connection types	600	It is not possible for smart meters to be installed on CT connection types, so a clear data quality issue exists. These MPANs will not migrate successfully and will cause exceptions if migration is attempted before they are fixed.	Defer	Unmigratable in current stage. Defer until cleansing activity has been completed	1. Supplier checks that smart meter installation is valid, if valid 2, if not valid 3	1. Supplier	REC	In Progress		231
						2. Supplier raises a request with the LDSO to correct connection type to WC.	2. Supplier	BSC	In Progress		
						3. MOP correct meter type to valid value which is supported by CT connection type and send new D0312.	3. Supplier	REC	In Progress		
						4. Supplier can initiate migration for MPAN once correction made	4. Supplier		In Progress		

Migration Remediation List (2 of 2)

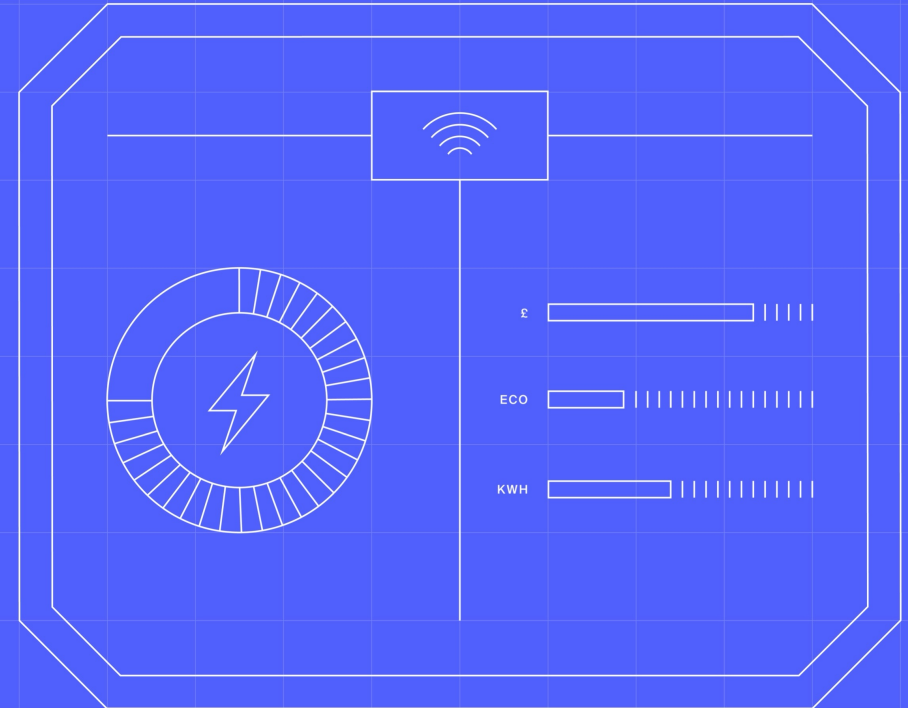
Issue ID	Issue Type	MPAN Volume	Description	Migration Status	Migration Commentary	Remedial Action	Industry Owner (Responsible Party)	Responsible Code (Change)	Current Status	Target Date	RAID Item
8	Linked import and export MPANs with different connection types	2,000	The design doesn't support linked MPANs within different market segments. Exceptions will be created preventing the successful migration of an MPAN if attempted. The data misalignment should be resolved if the linkage is correct, or the linkage should be removed if the data for the respective MPANs is correct.	Defer	Unmigratable in current stage. Defer until cleansing activity has been completed	1. LDSO check the connection types and amends if incorrect or de-links the MPANs if correct. 2. Supplier can then migrate the MPAN	1. LDSO	BSC	In Progress		232
							2. Supplier	BSC	In Progress		
9	Linked import and export MPANs with different meter types	330	The design doesn't support linked MPANs within different market segments. Exceptions will be created preventing the successful migration of an MPAN if attempted. The data misalignment should be resolved if the linkage is correct, or the linkage should be removed if the data for the respective MPANs is correct.	Defer	Unmigratable in current stage. Defer until cleansing activity has been completed	1. Supplier investigates the linked MPANs and changes the meter type if incorrect, if the other MPAN is with another Supplier and that Suppliers meter type is incorrect then they should raise an SDEP to that Supplier to update; or 2. Supplier believes the MPANs should not be linked and requests, via SDEP, that the LDSO de-links them. 3. Following 1 or 2 completion the MPAN can be migrated.	1. Supplier	BSC	In Progress		218
							2. Supplier	BSC	In Progress		
							3. Supplier	BSC	In Progress		
10	Related MPANs with different connection types	300	Related MPANs with different connection types will cause exceptions if the MPAN migration is attempted. The design doesn't support related MPANs with two different market segments.	Defer	Unmigratable in current stage. Defer until cleansing activity has been completed	1. LDSO investigates exceptions and corrects connection type if incorrect, or 2. LDSO raises SDEP and instructs the Supplier to unrelate 3. Supplier unrelates if instructed to by LDSO, by sending the D0386 4. Supplier can migrate MPAN following step 1 or step 3.	1. LDSO	BSC	In Progress		233
							2. LDSO	REC	In Progress		
							3. Supplier	REC	In Progress		
							4. Supplier		In Progress		
11	NHH unmetred MPAN	2,500	NHH MPANs cannot be migrated to MHHS, only HH MPANs can be migrated.	Defer	Unmigratable in current stage. Defer until P434 Obligation has completed	1. Change measurement class of MPAN from NHH to HH. 2. De-register any secondary unmetred MPANs 3. Migrate MPAN	1. Supplier	BSC	In Progress		R897
							2. Supplier		In Progress		
							2. Supplier	BSC	In Progress		
12	Domestic Unmetered MPANs	50	~50 MPANs impacted Domestic Unmetered MPANs cannot be migrated to MHHS.	Defer	Unmigratable in current stage. Defer until cleansing activity has been completed	1. Change DPI to Non-Domestic as per process set out in REC 2. Migrate MPAN	1. Supplier	REC	In Progress		224
							2. Supplier		In Progress		
13	Linked & Related Import and Export MPANs with Export MPAN Missing meter data		MPANs which do not have meter data populated within MPRS at the point of market segment population in September 2025 will be set to a market segment of advanced. In the instance of linked or related Import and Export MPANs where the Export MPAN is missing meter data, the Export MPAN will default to the Advanced segment. This will result in the Import MPAN also defaulting to advanced even if it is correctly set to Smart.	Defer	Possible to migrate, however should the segment incorrectly default it would cause significant operational intervention to resolve within the MHHS arrange	1. Supplier and MOP identify Export MPANs with missing meter data within MPRS. Utilising the REC performance assurance reporting and EES reporting. 2. MOP sends correct D0312 to MPRS. 3. If the D0312 meter type is smart or traditional MPRS will re-evaluate the market segment from advanced to smart. 4. Supplier can migrate the MPAN once correction made.	1. Supplier	BSC	In Progress		

External Change Log

INFORMATION: To provide sight and tracking of external change that is supportive to achieving M15

Migration Team

10 mins



The Migration Team are introducing this new standing agenda item which is a subset of the Code Body Horizon Scanning Log which is available on the Collaboration base [here](#).

This is to create visibility of changes that are required to support M15 delivery.

Call to Action

There are a number of Code Changes that the Programme believe are supportive to achieving M15 that are currently active for consultation. The Programme advises that parties engage with these consultations to ensure any comments are considered.

REC

- [R0300](#) Amendments to D0312 to align with BSC CP1622 – Consultation Closes **21st April 2026**
- [R0317](#) Number of Displayed Register Digits Data Item linkage – Consultation Closes **2nd May 2026**

External Change Log

External Change Log									
CODE MODIFICATION			STATUS	OVERVIEW	IMPLEMENTATION				
Relevant Code	Reference	Title	Current Status	Summary	Release Date	Impact Type	Milestones Impacted	Commentary	
BSC	P487	Incentive of BSC Supplier Parties to meet the M15 MHHS Milestone	With Authority	Under the MHHS Programme there is currently an incentive for Suppliers to become qualified to participate in the new arrangements by Milestone 14. This Modification seeks to replicate that incentive for Milestone 15. This proposal aims to incentivise Suppliers to meet the MHHS Migration Plan by restricting their ability to register new Metering Systems if they fail to complete migration on time.	TBC	Critical Participant / System	M15	MHHS recommends implementation to ensure that the appropriate incentives are in place to hit the M15 migration milestone. With of Ofgem for decision. Expecting a response by end of Q1.	
BSC	CP1627	Enabling amendment of initial Market Segment by LDSO for whole current Metering Systems	Implemented	Currently, there is no formal mechanism in BSCP705 or BSCP706 for LDSOs to amend the initial Market Segment for whole current Metering Systems before agent appointments and equipment installation, resulting in inefficiencies and greater operational complexity. Additionally, the lack of such a process complicates the migration and correction of 'meterless' Metering Systems created prior to Milestone M10, as these were defaulted to the 'Advanced' Market Segment and under current arrangements would need to go through the Change of Market Segment process. The proposed change seeks to address these gaps and reduce the burden on industry participants.	26 March 2026	Document & Process	M15	Critical change for Migration - needs to be delivered by March 2026	
BSC	CP1632	Amending IF-031 validation rules to facilitate change of MPAN's Market Segment	Consultation	Suppliers currently face avoidable rejections when trying to appoint Smart or Advanced Agents to 'meterless' Whole Current Metering Systems, due to validation rules that apply even when no meter is installed. CP1632 proposes targeted updates to SMRS validation and alignment logic so that Market Segment values are derived from Suppliers' intended installations rather than defaulted data. This removes friction during MHHS migration, reduces reliance on manual LDSO corrections, and ensures Market Segment classification reflects real-world metering scenarios.	25 June 2026	Document & Process	M15	Critical change to support Migration.	
BSC	CP1622	Amendment of validation within SMRS for number of Meter Digits	Consultation	A validation rule in the UK's smart meter registration system has left around 250,000 SMETS2 meters unable to report their register digits correctly, risking billing errors and data issues. This CP will update these rules, allowing a wider range of digit values and ensuring all meters are accurately supported for the upcoming Market-wide Half-Hourly Settlement.	25 June 2026	Consequential / Supporting	M15	Change needed to remove the risk of data loss resulting from MPAN Migration where the number of meter digits is greater than 6 within legacy.	
REC	R0317	Number of Displayed Register Digits Data Item linkage	Consultation	A Data Integration Platform (DIP) Data Item, DI-091 'Number of Displayed Register Digits' that was implemented as part of MHHS has been incorrectly linked to the existing J0478 'Number of Register Digits' in the Energy Market Data Specification, instead of the existing J2313 'Number of Displayed Register Digits'.	06 November 2026	Consequential / Supporting	M15	Change needed to remove the risk of data loss resulting from MPAN Migration where the number of meter digits is greater than 6 within legacy.	
REC	R0300	Amendments to D0312 to align with BSC CP1622	Consultation	Elxon have raised CP1622 to amend the validation rules within SMRS for the IF-005 to allow digit values from 1-9, ensuring accurate data and reducing exceptions. There are no validation rules related to the D0312 which need to be amended under the BSC, but the D0312 itself contains a Data Item Rule regarding the Number of Displayed Register Digits which needs to be amended in line with CP1622.	25 June 2026	Consequential / Supporting	M15	Change needed to remove the risk of data loss resulting from MPAN Migration where the number of meter digits is greater than 6 within legacy.	
REC	I0275	MHHS Related Metering Points across Market Segments	Assessment	It has been identified by the MHHS Data Cleanse Working Group (DCWG) that around 9,000 existing Metering Point Relationships include Metering Points that would migrate into different Market-wide Half Hourly Settlement (MHHS) Market Segments. The majority of these are where one Metering Point has a Traditional meter installed (Smart Segment) and a Related Metering Point has an Advanced meter (Advanced Segment). This situation is currently valid but in MHHS would cause two problems. - SMRS would not be able to align the agent appointments, leaving secondary MPANs without agents and MHHS Migrations unable to fully complete.	TBC	Consequential / Supporting	M15	Monitor Issue Group as part of ongoing monitoring of CP1628	

External Change Log

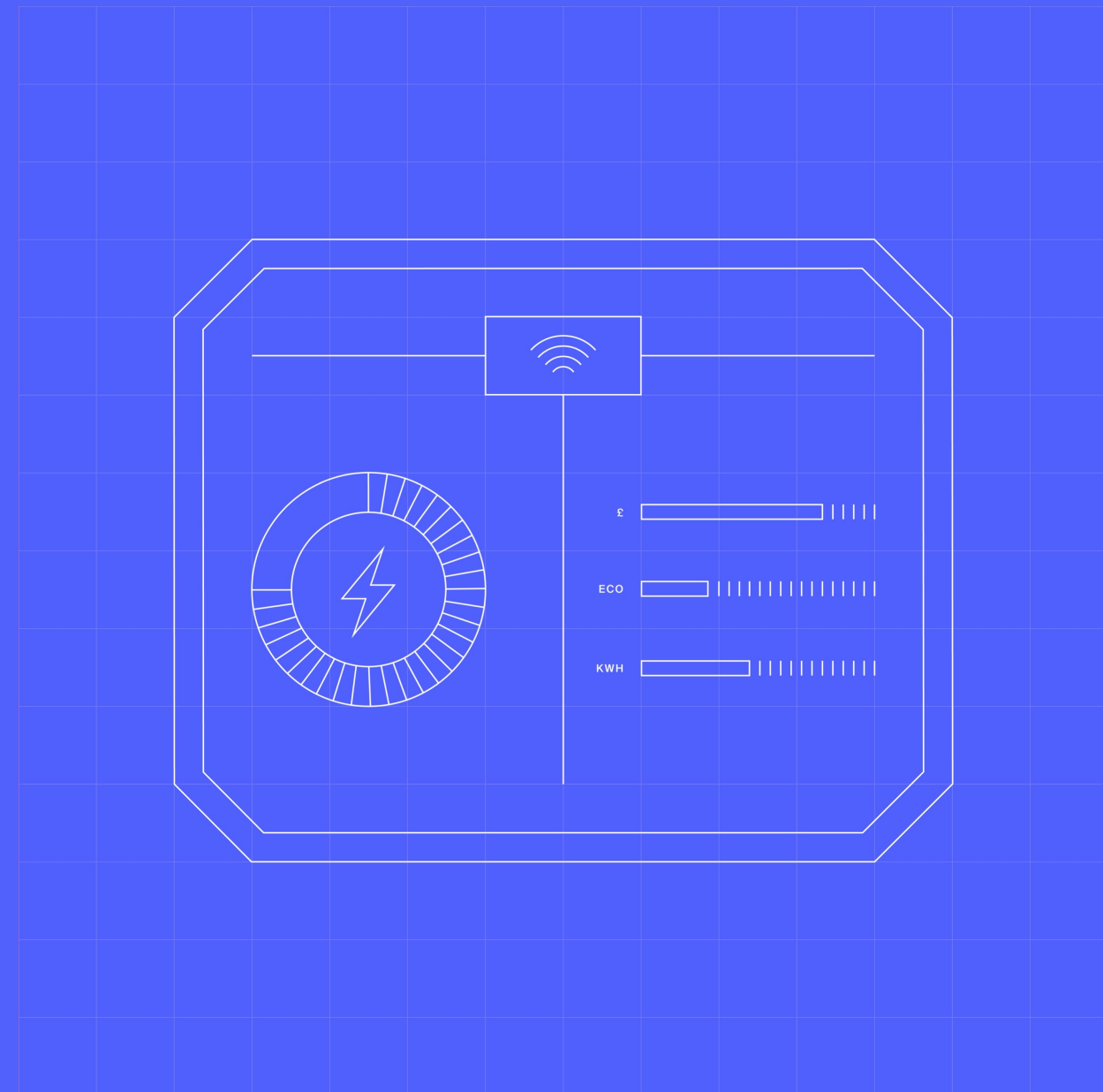
External Change Log									
CODE MODIFICATION			STATUS	OVERVIEW	IMPLEMENTATION				
Relevant Code	Reference	Title	Current Status	Summary	Release Date	Impact Type	Milestones Impacted	Commentary	
BSC	CP1629	Deferred implementation of 'Data Refresh' message IF/PUB-051 with enhanced solution detail	Rejected	The current IF-051 Data Refresh message no longer matches the technical solution being delivered for MHHS, creating a risk that market participants may be unable to send or interpret data correctly. CP1629 resolves this by introducing an enhanced, JSON-based IF051 message and updating supporting documents to align with the DIP implementation, ensuring accurate, streamlined and reliable data refresh processes.	25/06/2026	Document & Process	N/A	Supportive change which reduces risk to M15. Change was rejected at March SVG with 2 new CPs to be raised.	
REC	P495	Allow Suppliers to retire MPIDs they do not intend to qualify prior to MHHS Milestone M14	With Authority	This modification aims to define criteria that permit a Supplier to continue registering new MPANs under qualified MPIDs linked to their Party ID after M14, where there is a live MPID which is not intended to be qualified under MHHS arrangements and will be retired. This approach enables Suppliers to retire specific MPIDs post M14, thereby addressing the potential for disproportionate suspensions at M14.	April 2026	Consequential / Supporting	N/A	Mod is with Authority for decision.	
DIP	DCR0015	Introducing Level 3 & 4 Response Codes into the DIP Rules	Initial Assessment	Introducing response codes into the DIP Rules to enhance DIP Message validations at Level 3 (synchronous) and Level 4 (asynchronous) by DIP Users	June 2026	Document & Process	N/A	DIP Change currently out for initial assessment	

Sprint 2 Planning

INFORMATION: Provide update on Sprint 2 Migration

Migration Team

10 mins

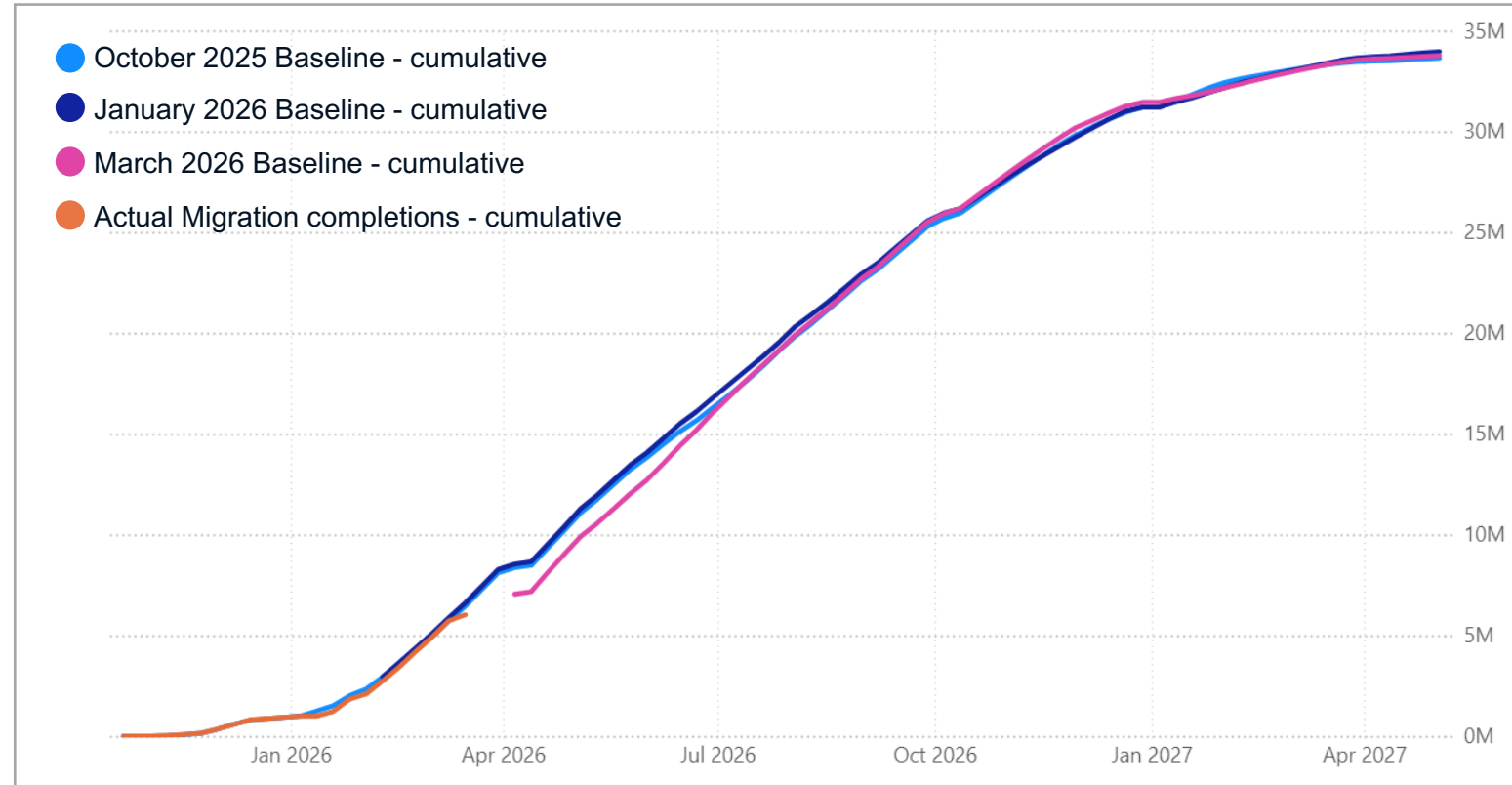


Sprint 2 Planning Outcomes (1/2)

Sprint 2 planning was undertaken between 11 and 18 March 2026.

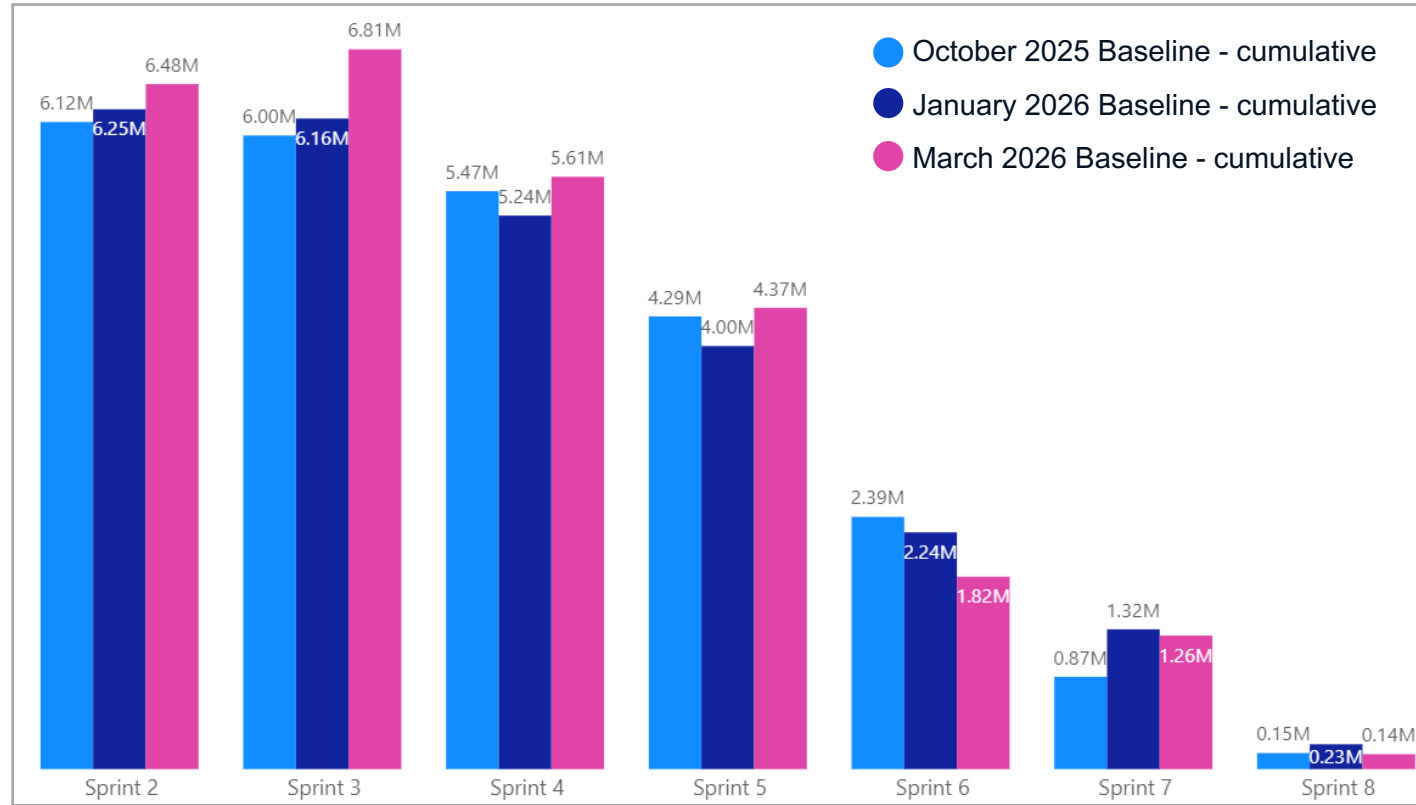
A summary is provided below:

- Submissions were received from all but 1 Supplier (representing 120 MPANs), which is being escalated to the relevant regulatory bodies as required
- Submissions covered 99.98% of the market, with the remaining 0.02% linked to MPIDs exiting the market and expected to transfer to other MPIDs
- Sprint 2 execution starts on 1-Apr-26, with ~6 million MPANs expected to be migrated in the sprint and 6 new Suppliers starting migration
- There is no material deviation between the Sprint 2 baseline (March 2026) and the baseline agreed in October 2025, other than the shortfall in migrations during the second half of March, which is recovered across Sprints 2 and 3
- The March 2026 baseline indicates that 81.1% of all MPANs are expected to be migrated by M14 (October 2026), compared with 80.7% in the October 2025 baseline



Sprint 2 Planning Outcomes (2/2)

- Deviations between the October 2025 baseline and the March 2026 baseline are not significant and do not present any major risks.
- The most recent baseline indicates a general leftward shift in migration volumes, which is positive, although the change in volume is minimal.

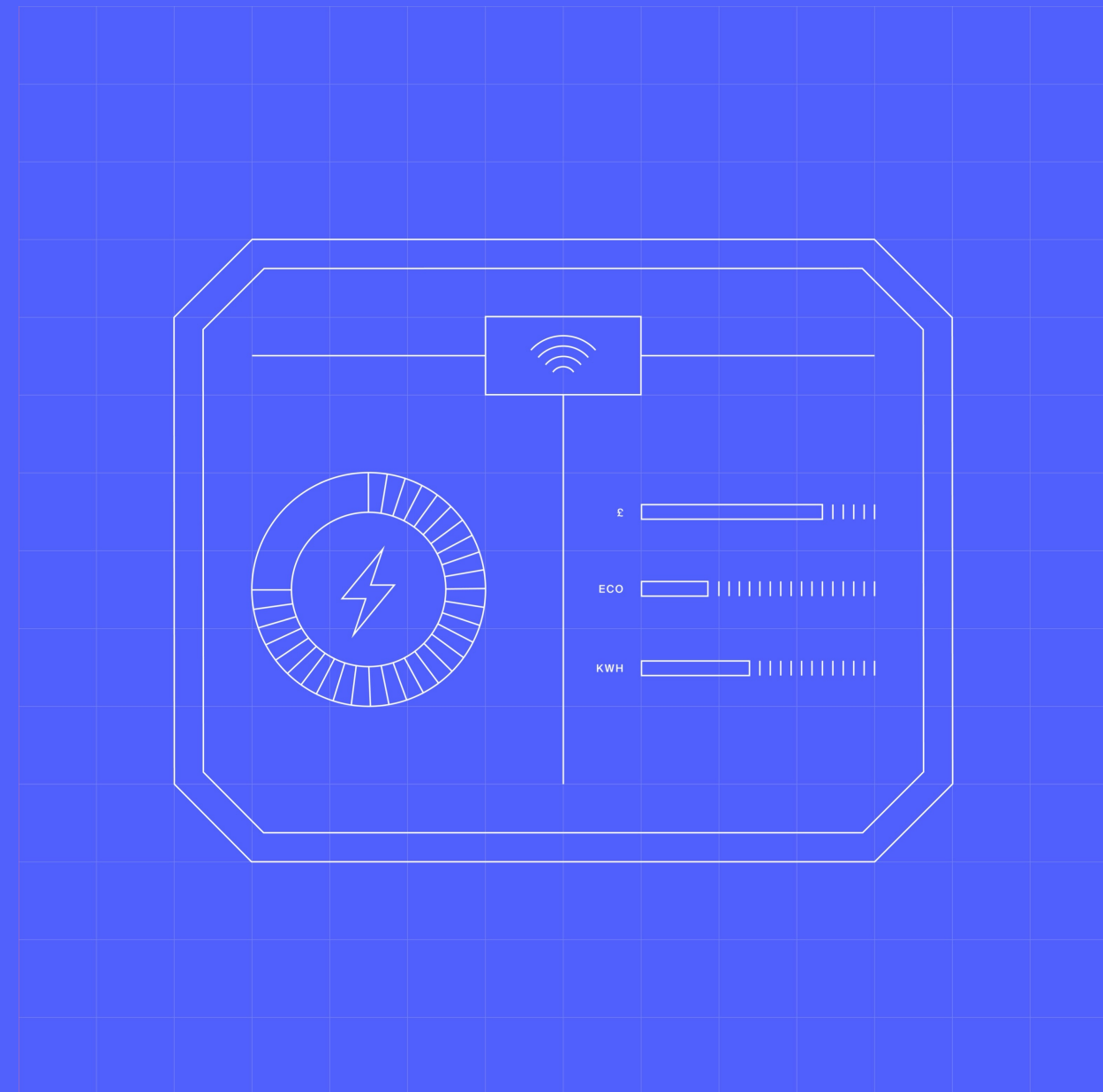


MWG Update

INFORMATION: Update on MWG activities and progress

Programme (Joe Grisley)

10 mins



MWG focus

At MWG 50, the Migration team took industry through the following items: Migration Execution summary, Sprint 2 Planning, Migration Troublesome MPANs PPIR Risk Report, Migration Framework Use of Exceptional Capacity Threshold and ISD Timing for Qualified Parties.

MWG actions

There are 3 open actions with MWG.

- 1 item relates to Mod P487 which is ongoing
- 1 item relates to rejections resulting from MPANs defaulting to the wrong market segment
- 1 item relates to DIP Manager to issue guidance on IF-035 and IF-036 replays

At MWG 50, the programme took 3 new actions which were to:

- Provide clarification to parties on the attendee list for the Sprint 1 Retrospective
- Provide approximate LDSO volumes for Troublesome MPANs
- Provide details in lesson learnt LL31 on how to manage SMETS 1 FOC Migration following a CoS Gain

MWG backlog

MWG backlog has collected a new item following MWG 50. This item looks to manage a solution to MPANs with a Trading Status of X with an active Supplier Registration. Currently MPRS will reject an MPAN with an RMP Status of Terminated but as per the M15 Acceptance Criteria, these MPANs would not be acceptable at M15.

MWG Backlog - Outstanding Items and Activities Scheduled for Completion with MWG

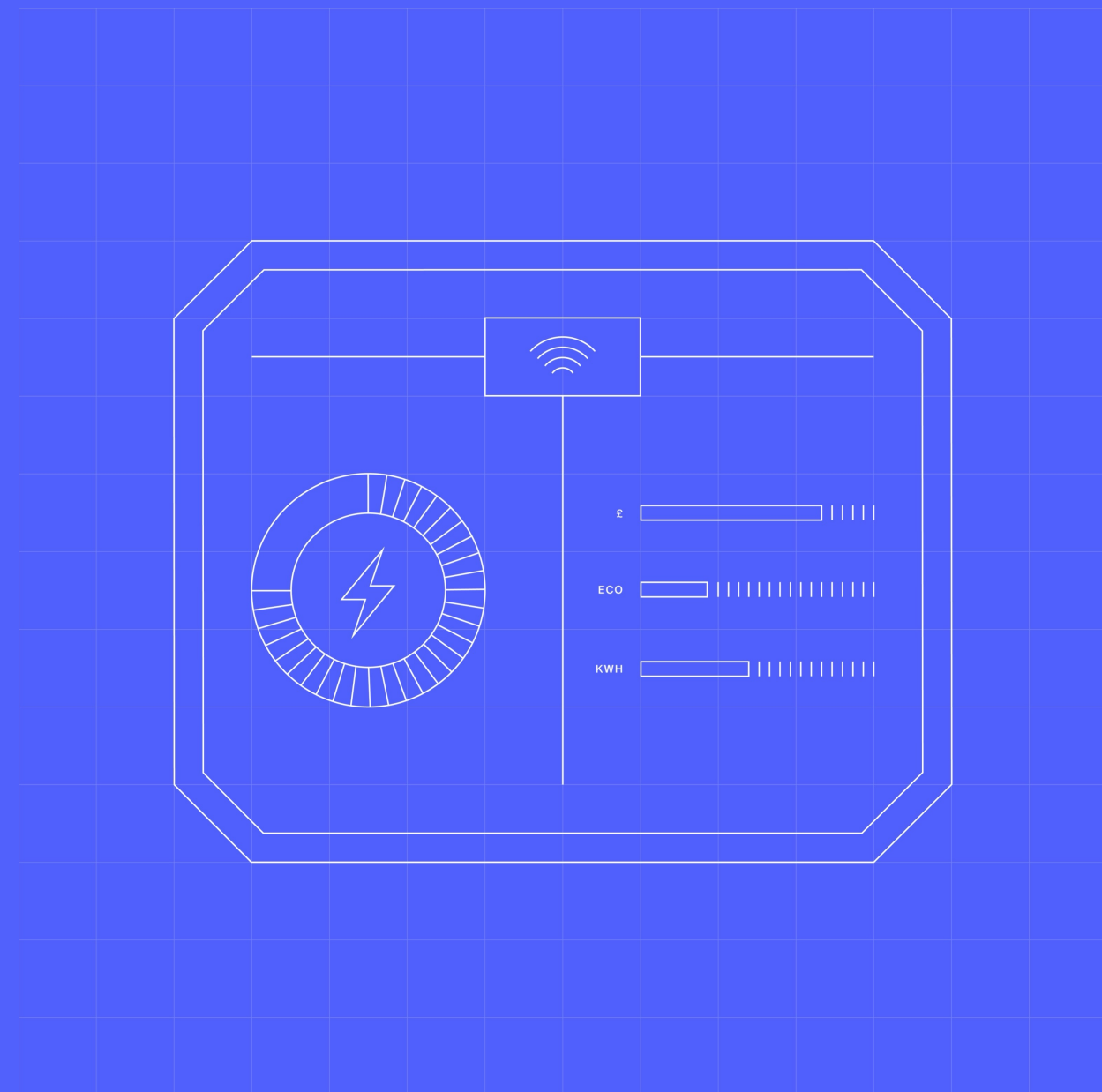
ID	Name	Description	Update	Status
7	Framework Parameter adjustments	Potential changes to Parameters – based on findings from Supplier Submission 2	Standing item	Open
14	DIN-1189 - Thresholds Document update – CSS and DSP messages (item raised by a Participant)	Update MHHS Migration Thresholds Document - tables outlining the Migration Messages received and sent by the CSS and DSP.	The redlining has been completed and will be progressed along with other changes to the Migration Framework following the end of ELS	Open
15	Migration Capacity during SoLR	Discussion required to work through scenarios	Ongoing, discussion underway with Ofgem	Open
16	MPANs with a Trading Status of X with an Active Supplier Registration	Currently MPRS will reject an MPAN with an RMP Status of Terminated but as per the M15 Acceptance Criteria, these MPANs would not be acceptable at M15.	Ongoing	Open

Programme Milestones related to MCAG

INFORMATION: Overview of upcoming Programme Milestones related to MCAG and any milestone changes for approval

Programme (PMO)

0 mins – to be taken as read and discussed by exception



Look Ahead – Key Milestones Status on 20 April 2026

To align to weekly reporting, the previous, current and forecast RAGs reflect milestone status from last week, this week and next week, respectively.

Milestone	Milestone Title	Forum	Baseline Date	Forecast Date	Responsible	Previous RAG	Current RAG	Forecast RAG	Commentary
T2-MI-8500	Non-SIT Participants Migration Start	MCAG (Migration)	15 May 2026	15 May 2026	SI Migration				17/04/26 - activity on track
T2-MR-0200	M14 milestone checkpoint - date approval	PSG	06 August 2026	06 August 2026	CPT				17/04/26 - activity on track
T2-RA-0700	Readiness Assessment 8 - Ready to Accept New MPANs - Completed (incl. Readiness Assessment Report approval)	PSG	13 October 2026	13 October 2026	CPT				17/04/26 - activity on track
T1-MI-5000	All suppliers must be able to access MPANs under the new TOM (M14)	PSG	28 October 2026	28 October 2026	CPT				17/04/26 - activity on track

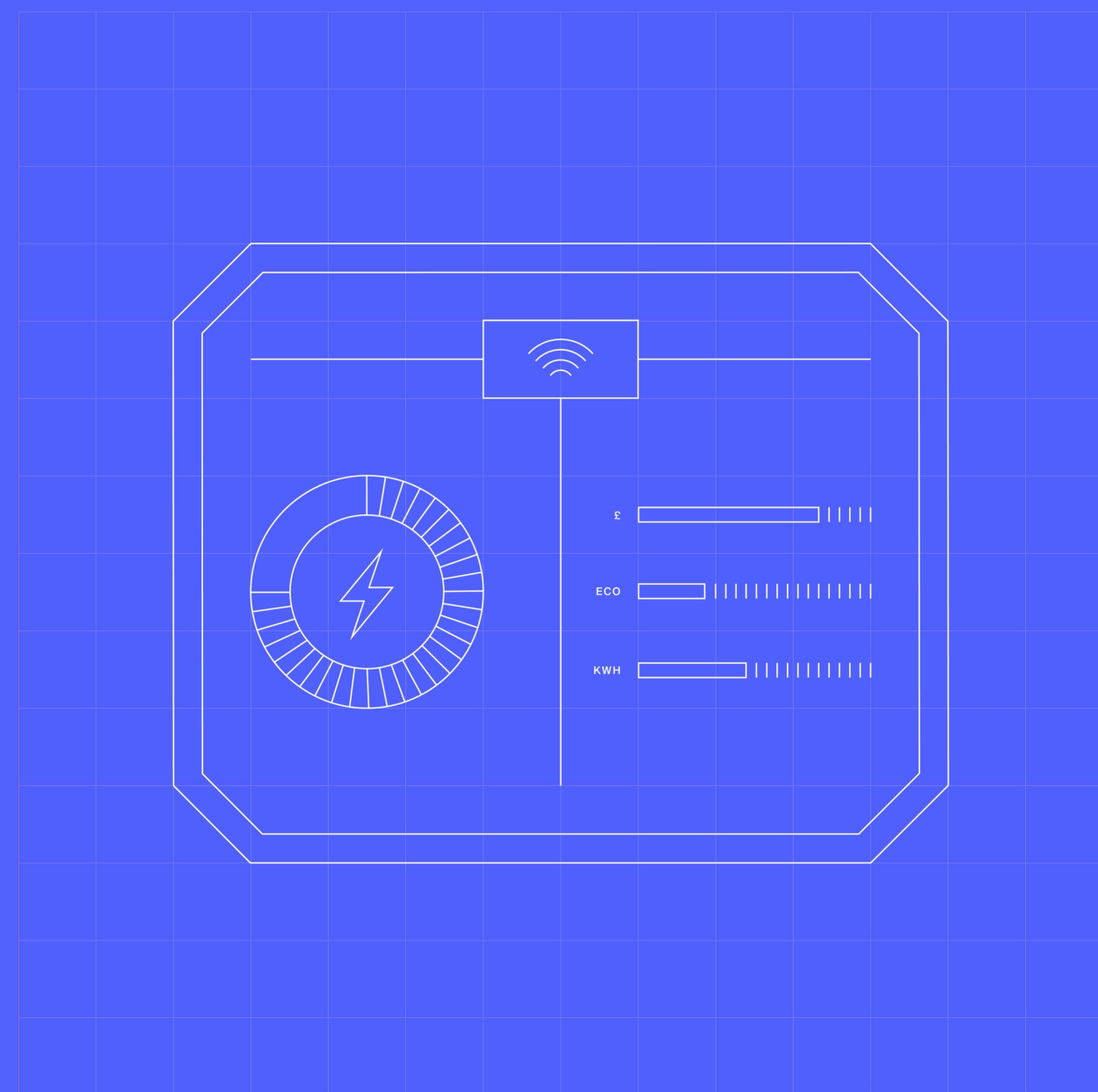
Milestone RAG definitions			
Complete	On track	Likely to be met if issues / risks are resolved / mitigated	Date missed or unlikely to be met without escalation

Top Programme Risks related to MCAG

INFORMATION: Update on the top Programme risks related to MCAG

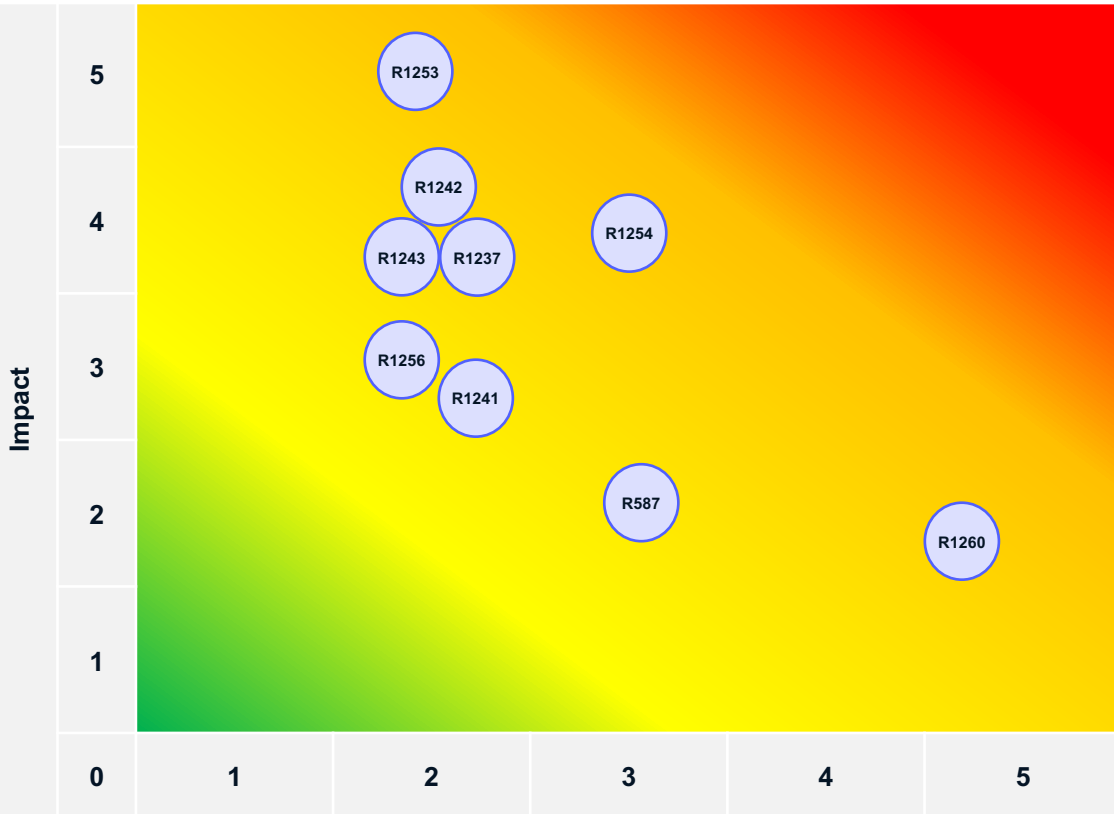
Programme (PMO)

0 mins – to be taken as read and discussed by exception



Risk Assessment - M16

Risk Matrix



Probability

Key	
	Current Score

- No **Critical** or **High** Risks within RAID log
- All **Medium** Risks shown in table

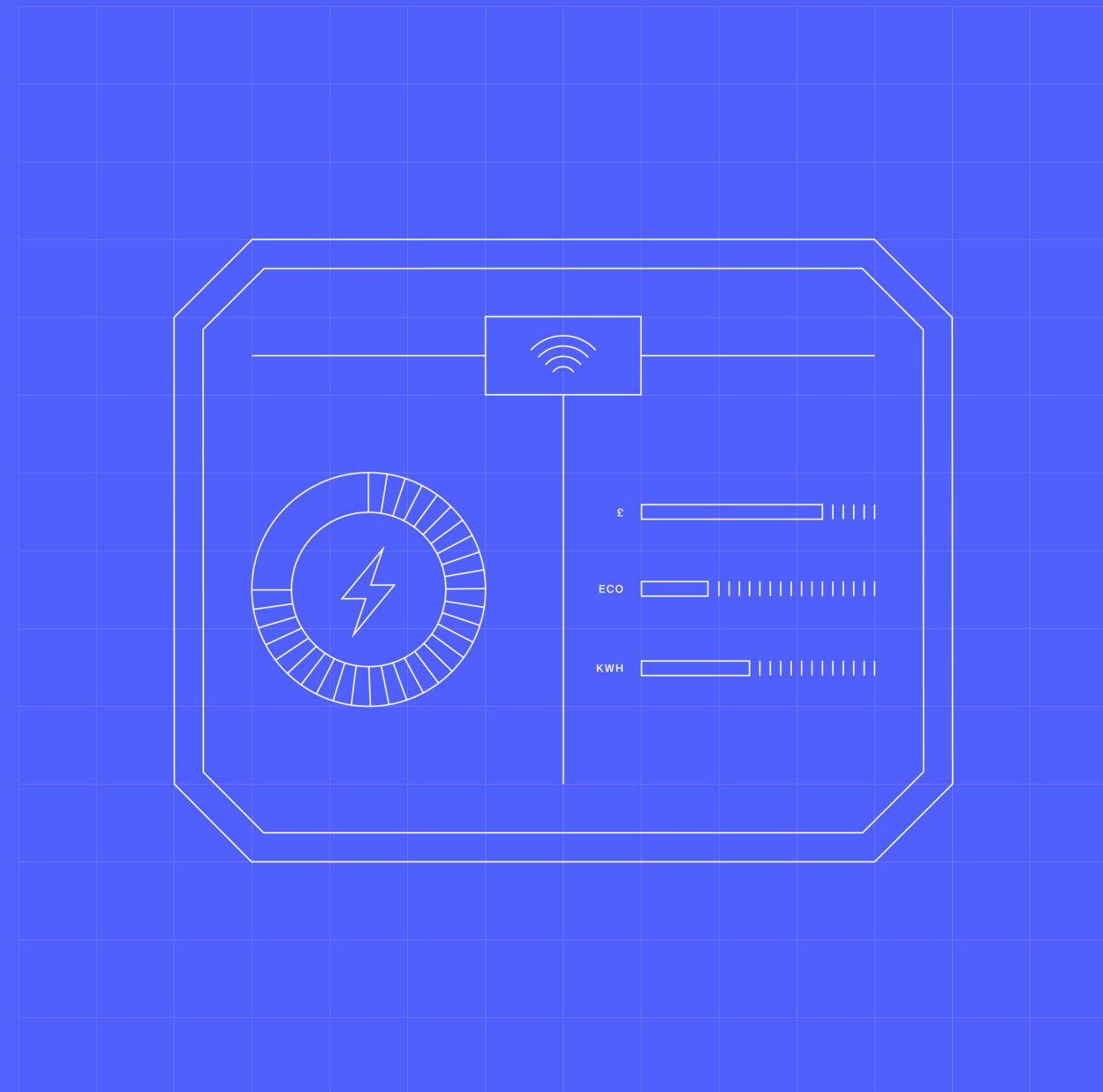
Risk ID	Risk Description	Mitigation	Previous Score	Current Score
R1254	There is a risk that when considering consultation responses to the pre M16 decision points being discussed by the Settlement Timetable Expert Group (STEG), that any objections raised by participants are not evidence based and don't clearly demonstrate appropriate rationale for the defined decision criteria (agreed via STEG) being not achieved or breached.	<ul style="list-style-type: none"> Being discussed with PPs as part of Settlement Timetable Export Group prior to consultation being issued 	15	15
R1237	There is a risk that there is not an agreed framework in place to support implementation and decision making for M16	<ul style="list-style-type: none"> First Settlement Timetable Expert Group (STEG) Industry WG set up to discuss M16 approach / framework and support the decision-making process. Will meet every 2 weeks till end of March (min). 4th meeting today. 	13	13
R1242	There is a risk that the M16 approach, using the Transition Design, can't be agreed with Industry via STEG with enough time to successfully action the agreed approach and monitor the agreed approach and monitor the agreed data points ahead of Decision Point 1 in Oct '26	<ul style="list-style-type: none"> Use the STEG WG to help mitigate this risk by socialising the decision points and associated approach to Decision making. Visibility and Transparency should make the Decisions more straightforward and mitigate some risk 	13	13
R1243	There is a risk that the new MHHS arrangements are not operating steadily post migration of MPANs into MHHS which means that the market cut over from the legacy 14-month settlement timetable to the new four-month settlement timetable, aligned to the MHHS TOM, is not possible within the timelines set out in the Transition Plan and MHS Programme Plan, resulting in a delay to M16	<ul style="list-style-type: none"> Monitoring of the current Settlement performance is important via Elexon Performance Assurance colleagues and weekly Elexon TOG sessions, providing confidence or early warning markers 	11	11
R1253	There is a risk that external parties who are exposed to Settlement risk of not reading traditional meters every 4 months will seek to delay or defer the reduction of the Settlement timetable from 14 months to 4 months	<ul style="list-style-type: none"> Reference Ofgem directions which all parties need to comply with. Through STEG, ensure any valid barriers or blockers to M16 are understood and managed. Ensure the scope of STEG is focused on delivering M16 and not deferring or delaying M16. 	11	11
R1260	The NESO Manifest Error Process managed via BSCP014 has a timeline of of 10 days for completion or 2 days before IR run. The M16 workstream will reduce IR timescales from 16 to 8 days. This means the current ME timescales are incompatible with the post M16 settlement timetable timescales.	<ul style="list-style-type: none"> NESO to engage Elexon change team to request change support, with the option to raise an issue or CP to amend BSCP014 Process 3.3 timescales to align with the MHHS Settlement Timetable timescales. 	11	11
R1256	There is a risk that the minimum number of MPAN volumes successfully migrated (or a representative split of MPAN types e.g. Market Segment, Connection Types) to allow/enable the Programme and Participants to make Control Point Decision 1 is not reached resulting in being unable to make the required decision to proceed. This would cause delays to the decision-making process and have a negative impact on the M16 timeline	<ul style="list-style-type: none"> Monitoring of the current Migration Execution results as part of the M16 Decision Monitoring process 	10	10
R587	There is a risk that Programme plan Settlement Timetable Transition cut over date decision milestone (13/10/26) is not long enough notice period to enable all the governance approval	<ul style="list-style-type: none"> The governance approval is part of the STEG scope and will need to ensure this risk is managed. Output from the group over Q1 will enable a better assessment of this risk 	9	9

Programme Updates

INFORMATION: Provide updates from L2/3 governance groups and wider Programme activity

Programme (PMO)

0 mins – to be taken as read and discussed by exception



Governance Group Updates

Programme Steering Group (PSG)

PSG 01 April 2026

Ofgem Update: Ofgem provided an update covering governance changes, modifications and programme progress

Programme Status Update: All programme workstreams have a RAG status of Green.

Migration Update: Migration volumes are tracking behind plan, due to internal issues experienced by several suppliers. These suppliers are operating within the MCC Framework and the RAG status remains Green.

Qualification Update: 14 of 15 Final QADs have completed QAD Director Sign off, pending 1 final PP Director sign off

Post-ELS Programme Bilateral Engagement: The Migration Control Centre is now responsible for managing bilaterals.

M16 Update: An overview on the M16 Plan and latest Settlement Timetable Expert Group (STEG) update.

IPA Service Arrangements Review: The IPA provided a review of MHHS Target Operating Model Service Arrangements and Operations

RA7 Findings: Programme presented a summary of Readiness Assessment 7, with the evidence received positive and building confidence in Central Party readiness for Qualification and Migration.

PSG papers available [here](#).

Migration & Cutover Advisory Group (MCAG)

MCAG 24 March 2026

M16 Plan Update: Programme presented three M16 milestones; two of which have been included in the Programme Plan and the third is pending review.

ELS Exit Recommendations Update: Progress update on the nine ELS Exit Recommendations.

Migration Execution: As of the end of w/c 20 March 2026, a total of 6 million migrations have been completed.

Participant-Driven Migration Dependencies: Dependency D373 on LDSO Migration Performance now has a Green RAG status.

Migration Exclusion List: PPIR window has now closed, with submissions received from 92% of participants, covering 99.3% of industry MPANs.

External Change Log: Programme provided a snapshot of the Code Body Horizon Scanning Log.

MCAG papers available [here](#).

Qualification Advisory Group (QAG)

QAG 18 March 2026

Programme Milestones Related to QAG: T3 milestones related to Wave 2 final QAD submissions and QT Execution end were approved.

12 out of 15 Wave 4 PPs have started QT, with 3 PPs working to complete outstanding PIT evidence and smoke testing.

QAG papers available [here](#)

Wider Programme Updates

Participant Checklist:

This week's Participant Checklist includes the following items for Programme participant review, feedback and awareness:

1. NEW! Upcoming deadlines for Qualification activities - **please note the upcoming deadlines for your Migration Pathway (MP):**
 - o **MP2: Readiness Checks Proformas** must be submitted by **Friday 17 April 2026**
 - o **MP7: Qualification Testing (QT) Completion Reports** must be submitted by **Friday 17 April 2026**
 - o **MP4: Qualification Assessment Document (QAD) Director sign-off** must be completed by **Monday 20 April 2026**
 - o **MP6: Final QAD documents** must be submitted by **Monday 20 April 2026**
2. NEW! M14 Acceptance Criteria, Evidence & Choreography - the deadline to submit any feedback to your constituency representative is **Wednesday 22 April 2026**
3. NEW! Readiness Assessment 7 (RA7) Follow Up – the deadline is **Friday 24 April 2026**
4. REMINDER: MHHS Milestone 16 (M16) Settlement Timetable Consultation and Webinar coming in a couple of weeks!
5. NEW! Migration Update

You can view the **Participant Checklist** on the respective **Planning pages** of the [Collaboration Base](#) and the [MHHS website](#). In the Participant Checklist you can view upcoming consultations and key deliverables, as well as the latest status of Change Requests in the **Master Change Request Dashboard** tab.

Upcoming Governance Meetings:

Here's what's coming up over the next week:

- **Thursday 9 April 2026:** [Migration Working Group \(MWG\)](#)
- **Tuesday 14 April 2026:** [Qualification and End-to-End \(E2E\) Sandbox Working Group \(QWG\)](#)

Working Group Progress Report

Migration and Cutover Advisory Group (MCAG)		
	Migration Working Group (MWG)	Settlement Timetable Expert Group (STEG)
Upcoming meeting's agenda items	14 May 2026 <ul style="list-style-type: none"> TBC 	29 April 2026 <ul style="list-style-type: none"> TBC
Agenda items from last meeting	09 April 2026 <ul style="list-style-type: none"> Forward Look Migration Exclusions External Change Log Summary of Migration Execution Sprint 2 Planning Migration Observations and Lessons Learnt MWG Backlog Top Programme Risks related to MWG Programme Updates 	15 April 2026 <ul style="list-style-type: none"> Review of the updated R3/RF & R2/RF Settlement monitoring MHHS Settlement Timetable and Performance Assurance Review of Draft Consultation Document Migration Reporting M16 Risks

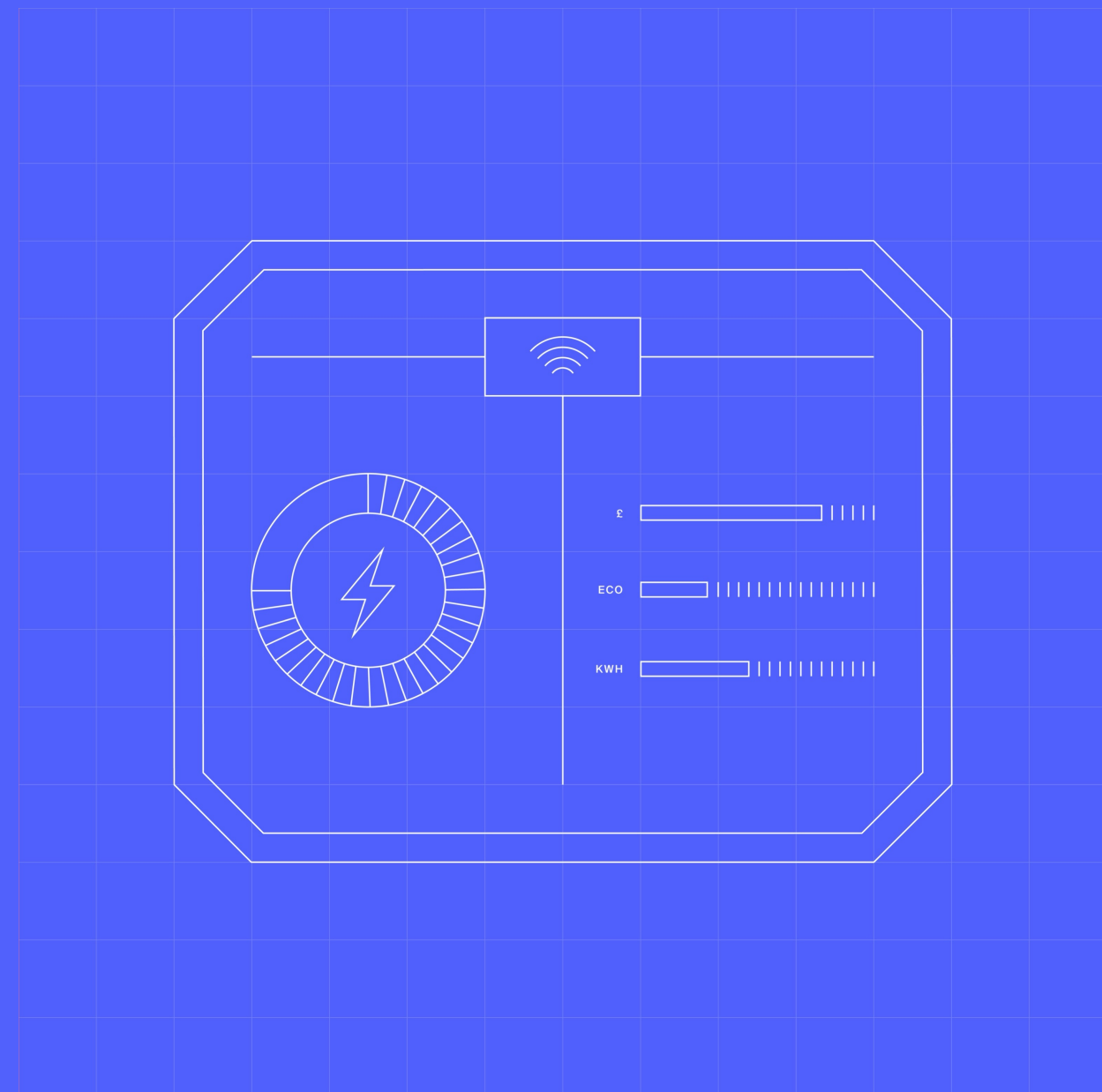
Qualification Advisory Group (QAG)	
	Qualification and E2E Sandbox Working Group (QWG)
Upcoming meeting's agenda items	12 May 2026 <ul style="list-style-type: none"> TBC
Agenda items from last meeting	14 April 2026 <ul style="list-style-type: none"> Qualification Wave Update Qualification Progress Update DIP Manager Checklist Update DIP Onboarding Update QT Update M14 Criteria QT Artefacts Qualification RAID Review Programme Updates

Summary and Next Steps

INFORMATION: Summarise actions/decisions and look ahead to the next MCAG

Chair & Secretariat

5 mins



Summary and Next Steps

Next steps:

1. Confirm actions and decisions from meeting
2. Date of next MCAG: **26 May 2026 at 2pm**

Dates of next working groups:

- Next STEG: **29 March 2026 at 2pm**
- Next MWG: **14 May 2026 at 2pm**

Upcoming agenda items:

Meeting dates		26 May 2026
Relevant milestones or activities		<ul style="list-style-type: none">• N/A
Agenda items		<ul style="list-style-type: none">• Summary of Migration Execution• Summary of Migration Dependencies• Migration Exclusion List• MWG Update• STEG Update
Standing items		<ul style="list-style-type: none">• Programme Milestones related to MCAG• Top Programme Risks related to MCAG• Programme Updates

If you would like to propose an agenda item for the MCAG, please contact the PMO@mhhsprogramme.co.uk

Document Classification: Public



**MHHS
PROGRAMME**
Industry-led, Elexon facilitated

Appendix 1 – Migration Troublesome MPANs PPIR

Migration Troublesome MPANs PPIR

The Migration Troublesome MPANs PPIR was published on **16th February 2026**, running until the **13th March 2026**.

- The PPIR was **mandatory** for all Suppliers and Agents
- Suppliers and Agents were provided a 4-week window to complete the PPIR
- Following the publication of the PPIR, weekly drop-in sessions were held with parties to support the completion of the PPIR:
 - Drop-in Session 1 – 19th February 2026
 - Drop-in Session 2 – 26th February 2026
 - Drop-in Session 3 – 5th March 2026
 - Drop-in Session 4 – 12th March 2026

This PPIR aimed to:

- Ask for Suppliers to identify the volume of MPANs relating to each Exclusion and Remediation List item within their portfolio
- Ask for Suppliers to provide a resolution plan for how they aim to resolve their volume of Exclusion / Remediation MPANs in line with their migration plan
- Ask for Suppliers to share the volume of Complex sites, shared SVA Metering Systems and private network arrangements they have within their portfolio
- Ask for Suppliers to share the volume of MPANs with a Trading Status of X and they plan to deregister or migrate these MPANs
- Ask Agents to share the volume of Complex sites, shared SVA Metering Systems and private network arrangements they have within their portfolio and the Suppliers involved.

There were 24,997 MPANs currently with a trading Status of X with an active registration declared within the PPIR responses

- This number is across 44 Suppliers
- Of which, 2 Suppliers are responsible for 70% of the volume

If these MPANs remain in this state at M15, then as per the M15 acceptance criteria, this will be unacceptable and would represent a risk to the achievement of the M15 Milestone.

- 90% of the 44 Suppliers have declared in their PPIR responses that remediation is underway
- The remaining 10% have stated that remediation is yet to start but are expecting to begin shortly
- All Suppliers have declared they understand their REC Obligation to process the termination of these MPANs within SLA
- All Suppliers have declared they understand that they will be expected to migrate these MPANs and continue the termination process in the new arrangement should they not be able to complete remediation prior to M15

Next Steps

- The Programme will be looking to actively monitor this as part of an ongoing activity to track progress against the M15 acceptance criteria and work with participants to resolve

Troublesome MPANs - Risk Supporting Narrative (1 of 3)

We now have volumetrics for Item 3 and Item 13. We did not previously have sight of the size of each of these items as they were raised post issuing of the original [Data Cleanse Closure Report](#).

- Item 3 - Missing CSS Reg ID: **176,639**
- Item 13 - Linked & Related Import and Export MPANs with Export MPAN Missing meter data: **17,320**

Since the Data Cleanse Closure Report, we have seen noticeable growth in 4 items:

- Item 1 – Traditional meters installed on CT connection types
- Item 2 - Related MPANs with different meter types
- Item 7 - Smart meters and CT connection types
- Item 9 - Linked import and export MPANs with different meter group

This growth can be associated with one response that stands as an outlier which we will be investigating further with the participant bilaterally. This is likely to serve to improve the position further and post investigation, we will provide an update to MWG (please see slide 18 for more detail).

Supplier PPIR Submissions currently indicate that,

- Troublesome MPANs will not impact a Supplier's obligation to Migrate 90% of their Portfolio within their Core Migration Window.
- There are some instances where a Suppliers target resolution date for troublesome MPANs exceeds the Target Migration Completion date which was submitted to the MCC as part of Sprint 2 Planning. In these Instances, Suppliers have provided clear rationale, citing contingency for dependent code changes or the possibility of CoS Gaining Troublesome MPANs.

Troublesome MPANs - Risk Supporting Narrative (2 of 3)

When participants were asked whether there were any constraints or issues that would impact remedial work or an MPANs ability to Migrate; participant responses cited the following themes:

- Common Meter Exchange Challenges (Global System for Mobile Communication (GSM), Customer Engagement Levels, Ability to Exchange)
- Service Provider Capacity (Metering Services)
- LDSO Capacity and SDEP response times
- Portfolio Churn
- Suppliers only being responsible for one of the Linked or Related MPANs

When participants were asked whether there were any other issues that might impact Migration; participant responses cited the following items:

- Data Sync issue between CSS and EES. This results in MPANs being shown as Secure Active against the associated Suppliers despite Secure In-Active being processed
- Suppliers only being responsible for 1 of the Linked or Related MPANs
- Meterless sites and the changes being completed within Industry (CP1627 and CP1632)

Troublesome MPANs - Risk Supporting Narrative (3 of 3)

None of the feedback has been unexpected by the Programme and many relate to common BAU challenges.

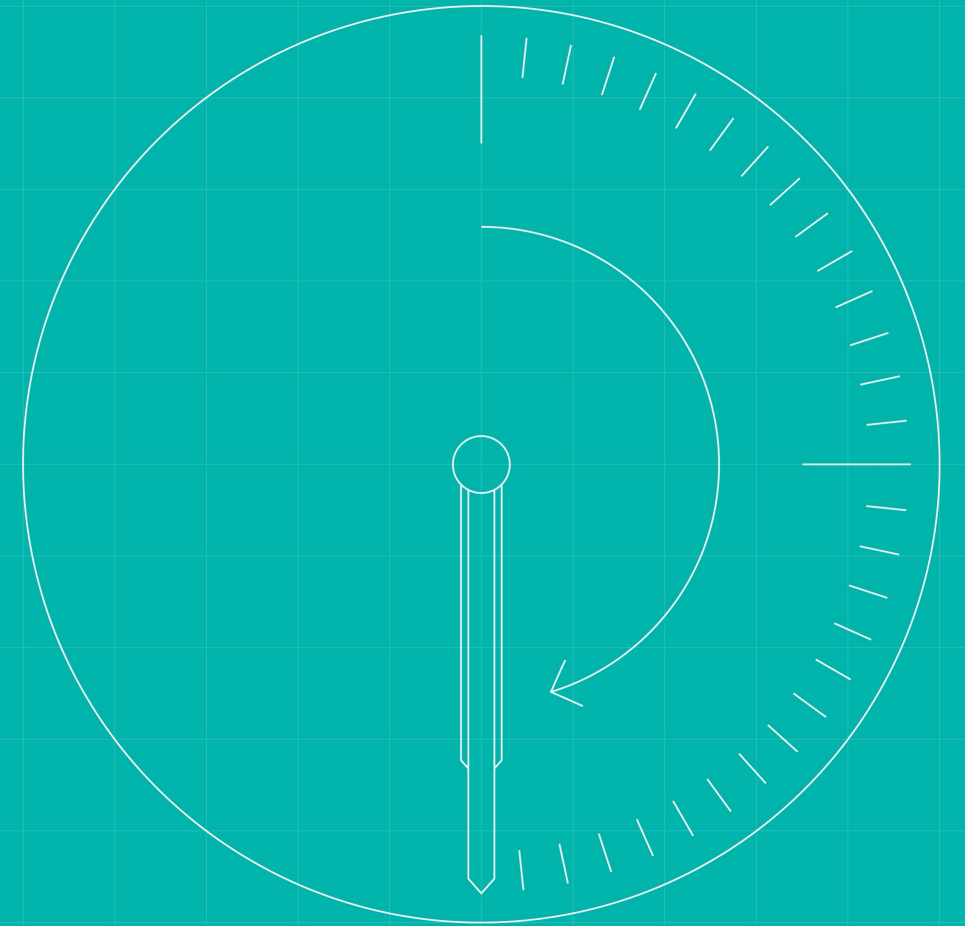
The Programme however does recognise that intervention is required to support migration in the following areas:

- Data Sync issue between CSS and EES
- Suppliers only being responsible for 1 of the Linked or Related MPANs

Both items currently have inflight mitigation where the Programme is engaging REC and EES.

- The programme is engaging REC and EES and is monitoring the Data Sync issue. This issue impacts the status of the Secure Inactive. As such, MPANs are showing as still registered to a Supplier when they should be de-registered. This is being tracked via programme RAID item i270. *Note - This issue is not directly migration impacting, but requires remediation from REC and EES to ensure EES acts as the source of truth.*
- The programme is working with REC and C&C to generate a report so that the Migration team can co-ordinate the resolution of data issues where a Supplier is only responsible for 1 of the linked and related MPANs. This is being tracked via programme RAID item i273. This issue is linked to Remediation List items 8, 9 and 13.

Migration Exclusions and Remediations Lists



Migration Exclusion and Remediations ID Log - Recap

ID	Item	List
1	Traditional meters installed on CT connection types	Exclusion
2	Related MPANs with different meter types	Exclusion
3	Missing CSS Registration ID	Remediation
4	Missing Meter Data (Energised) within MPRS	Remediation
5	SMETS 1 FOC incorrectly configured	Remediation
6	CHECK meter types in MPRS	Remediation
7	Smart meters and CT connection types	Remediation
8	Linked import and export MPANs with different connection types	Remediation
9	Linked import and export MPANs with different meter groups	Remediation
10	Related MPANs with different connection types	Remediation
11	NHH unmetered MPAN	Remediation
12	Domestic Unmetered MPANs	Remediation
13	Linked & Related Import and Export MPANs with Export MPAN Missing meter data	Remediation

Update > Item 5 – SMETS 1 FOC meters incorrectly configured

Background

This item was initially an MWG Backlog item before being added to the *Migration Remediation list*.

- Suppliers should defer the migration of SMETS 1 FOC MPANs. This is due to necessary re-configuration work needing to be completed by the DCC for these assets.
- The DCC have now completed re-configuration activities and have reduced the impacted asset volume from approximately 2.3million meter points to 198,684 – a 92% success rate of the total estate.
- The DCC have now issued SMETS 1 FOC reports to all Suppliers responsible for the remaining 198,684 impacted assets.

Programme's Current Position

This item will be removed from the *Migration Remediation list*. Rationale - Based on the following facts:

- The number of meters impacted by this issue has significantly reduced as a direct result of the DCCs remediation activity, significantly reducing the impact of the original issue raised with the Programme.
- All Suppliers responsible for impacted assets now have visibility of their DCC reports detailing the specific MPANs that did not accept the re-configuring.
- Any further remediation activity for the significantly lower remaining impacted MPANs is expected to be carried out between the impacted Suppliers and the DCC directly.
- **There is no Migration Risk associated with this issue.**
 - The completion of any additional remedial work is not considered to be a dependency for Migration to occur
 - Any remaining impacted SMETS 1 FOC assets can still be migrated successfully.
 - These Meters can continue to be settled within the MHHS arrangements with a migration workaround applied by the Supplier.
 - Any SMETS 1 FOC MPANs that did not successfully re-configure will successfully migrate with a consent granularity value outside of 'H' – Half Hourly.
- The Programme recognises that Suppliers have a choice of when to migrate MPANs according to their Migration Plans and may independently choose to continue to defer Migration for any MPANs whilst they pursue remediation activity, either by resolving the Comms issue to allow the reconfiguration to successfully occur or by replacing the meter to enable the MPAN to be migrated with a consent granularity of H – Half Hourly and obtain the full benefits from the new MHHS design.
- If this is a Supplier's decision, then the Programme advises that consideration is required to the timing of when these MPANs are migrated to ensure that impacts are managed via their Migration Plans to ensure that all M15 obligations are still met on time. If this is a Suppliers decision, please ensure this is communicated to the MCC.

Going forward, SMETS 1 FOC will be tracked as a lesson learnt and will be logged on the Central Lessons Learnt Repository - [here](#).

Exclusions and Remediations Volumes

This table aims to show how issue volumes have changed since the publication of the *Data Cleanse Closure Report* and the volume of Suppliers now confirmed by the PPIR responses as impacted by the issue.

Item ID	Issue Name	Issue Volume – DC Closure Report Oct 25	Issue Volume – PPIR Mar 26	Change %	Volume of Suppliers Impacted
1	<u>Exclusion List</u> - Traditional meters installed on CT connection types	6,000	9,497	+58%	39
2	<u>Exclusion List</u> - Related MPANs with different meter types	8,400	14,580	+73%	33
3	<u>Remediation List</u> - Missing CSS Registration ID	N/A	176,639	-	23
4	<u>Remediation List</u> - Missing Meter Data (Energised) within MPRS	17,000	17,305	+1.7%	34
5	<u>Remediation List</u> - SMETS 1 FOC meters incorrectly configured	N/A	198,684	-	47
6	<u>Remediation List</u> - CHECK meter types in MPRS	50	55	+10%	12
7	<u>Remediation List</u> - Smart meters and CT connection types	600	706	+17%	27
8	<u>Remediation List</u> - Linked import and export MPANs with different connection types	2,000	332	-83%	23
9	<u>Remediation List</u> - Linked import and export MPANs with different meter group	330	20,162	+6,010%	24
10	<u>Remediation List</u> - Related MPANs with different connection types	300	122	-59%	12
11	<u>Remediation List</u> - NHH unmetered MPAN	2,500	478	-80%	6
12	<u>Remediation List</u> - Domestic Unmetered MPANs	50	7	-86%	4
13	<u>Remediation List</u> - Linked & Related Import and Export MPANs with Export MPAN Missing meter data	N/A	18,018	-	18

*As discussed, volume increase can be associated with 1 response that stands as an outlier. Engagement will continue with this participant bilaterally

Exclusions List – M15 Risk Assessment

This table provides detail on each **Exclusion List** item with an Industry Target Resolution Date.

- The Industry Target Resolution Date is the latest date for which an impacted Supplier expects to resolve impacted MPANs.
- This therefore acts as our target date for when this issue may close.

This table also highlights the proximity each items target resolution date is to M15 and the residual volume of Troublesome MPANs Suppliers are forecasting to carry into 2027.

Migration Exclusion List								
Item ID	Issue Name	Issue Volume – PPIR	Industry Target Resolution Date	Proximity to M15	Volume of MPANs to resolve in 2027	Suppliers involved in 2027	Risk Narrative	Risk to M15
1	Traditional meters installed on CT connection types	9,497	05-May-27	<1 Month	612	3	<p>Traditional meters installed on a CT Connection remains as the stand out item creating the largest risk item across the Exclusion and Remediation list. This is due to:</p> <ul style="list-style-type: none"> • Volume increase since Data Cleanse Report • Resolution dependant on BSC CP1628 Implementation • Later Industry Target Resolution than expected <p>Supplier plans display ambition to attend sites and exchange where possible or Migrate, however they are dependent on BSC CP1628 implementation to resolve all MPANs.</p> <p>The Programme will continue to monitor the progress of CP1628 which is currently expected to be implemented in November 2026</p>	Medium
2	Related MPANs with different meter types	14,580	24-Mar-27	<3 Months	425	3	<p>Related MPANs with different meter types stands out as presenting medium risk to M15. This is due to:</p> <ul style="list-style-type: none"> • Volume increase since Data Cleanse Report • Resolution dependant on BSC CP1628 Implementation • Later Industry Target Resolution than expected <p>Supplier Pans show that we will be carrying a significantly reduced volume into 2027 volume. 96% of the 2027 volume sits with 1 party.</p> <p>The Programme will be engaging bilaterally with the party responsible for the 96% of the 2027 volume.</p> <p>The Programme will continue to monitor the progress of CP1628 which is currently expected to be implemented in November 2026</p>	Medium

Remediations List – M15 Risk Assessment

This table provides detail on each *Remediation List* item with an Industry Target Resolution Date and proximity to M15 assessment

Migration Remediation List								
Item ID	Issue Name	Issue Volume – PPIR Mar 26	Industry Target Resolution Date	Proximity to M15	Volume of MPANs to resolve in 2027	Suppliers involved in 2027	Risk Narrative	Risk to M15
3	Missing CSS Registration ID	176,620	24-Mar-27	<3 Months	15	1	<p>REC issue I0296 is providing an resolution for this issue to enable Suppliers to get access to the missing information to enable migration activity to progress. This is progressing to plan and REC is testing resolution with the Migration Active Suppliers.</p> <p>There is minimal volume expected to roll into 2027 with contingency between Industry Target Resolution Data and M15. Risk to M15 is therefore perceived to be Low.</p>	Low
4	Missing Meter Data (Energised) within MPRS	17,305	24-Mar-27	<3 Months	88	2	<p>There is minimal volume expected to roll into 2027 with 94% of the 2027 volume is targeting resolution in January 2027.</p> <p>There is contingency between Industry Target Resolution Data and M15. Risk to M15 is perceived to be Low.</p>	Low
5	SMETS 1 FOC incorrectly configured	198,684	-	-	-	6	CLOSED as per rationale on slide 17	CLOSED
6	CHECK meter types in MPRS	55	13-Aug-26	>6 Months	-	-	Total volume is low and we expect all volume to be resolved within 2026. A such, target resolution date provides significant contingency to M15. Risk to M15 is perceived to be Low.	Low
7	Smart meters and CT connection types	706	26-Feb-27	<3 Months	2	1	Total volume is low and we expect 99.8% of volume to be resolved within 2026. Target resolution date provides significant contingency to M15. Risk to M15 is perceived to be Low.	Low
8	Linked import and export MPANs with different connection types	332	31-Mar-27	<3 Months	93	2	Total volume is low and there is minimal volume to be resolved within 2027. Target resolution date provides significant contingency to M15. Risk to M15 is perceived to be Low.	Low
9	Linked import and export MPANs with different meter group	20,162	31-Mar-27	<3 Months	127	2	Total volume is low and we expect 99.4% of volume to be resolved within 2026. Target resolution date provides significant contingency to M15. Risk to M15 is perceived to be Low.	Low
10	Related MPANs with different connection types	122	01-Jan-27	>3 Months	12	1	Total volume is low and there is minimal volume to be resolved within 2027. Target resolution date provides significant contingency to M15. Risk to M15 is perceived to be Low.	Low

Exclusions and Remediations Risk

Migration Remediation List								
Item ID	Issue Name	Issue Volume – PPIR Mar 26	Industry Target Resolution Date	Proximity to M15	Volume of MPANs to resolve in 2027	Suppliers involved in 2027	Risk Narrative	Risk to M15
11	NHH unmetered MPAN	478	31-Aug-26	>6 Months	-	-	<p>Elxon BSC P434 was implemented on 14 December 2022 but the Programme notes that not all UMS MPANs have had the required CoMC activity completed.</p> <ul style="list-style-type: none"> Programme RAID Log contains Issue i274 related to this item. <p>Total volume is low and we expect all volume to be resolved within 2026. A such, target resolution date provides significant contingency to M15. Risk to M15 is perceived to be Low.</p>	Low
12	Domestic Unmetered MPANs	7	26-Feb-27	<3 Months	1	1	<p>Total volume is low and there is minimal volume to be resolved within 2027. Target resolution date provides significant contingency to M15. Risk to M15 is perceived to be Low.</p>	Low
13	Linked & Related Import and Export MPANs with Export MPAN Missing meter data	18,018	31-Mar-27	<3 Months	12	1	<p>We expect 99.9% of volume to be resolved within 2026. Target resolution date provides significant contingency to M15. Risk to M15 is perceived to be Low.</p>	Low

Following the closure of Item 5 – SMETS 1 FOC, the Programme has identified **a total of 257,882 Troublesome MPANs**.

99.7% of these MPANs have Target Resolution Dates within 2026, meaning **Suppliers are forecasting to be carrying only 0.3% (1387 MPANs) into 2027 to resolve**.

Residual risk relates to Issue IDs

- Item 1 - Traditional meters installed on CT connection types
- Item 2 - Related MPANs with different meter types

These 2 Issues account for 74% of the Troublesome MPANs volume which will be taken into 2027

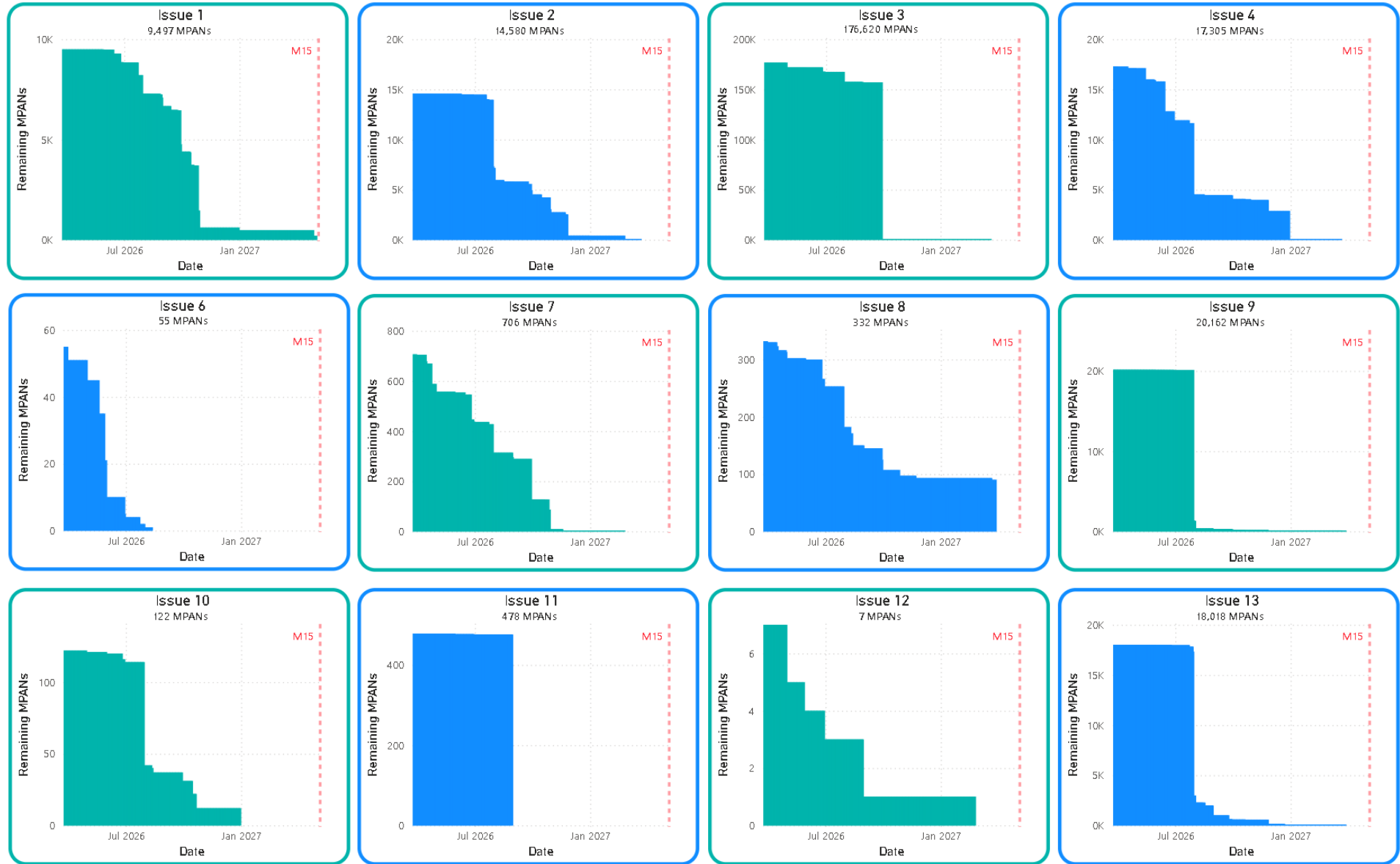
- These items will be subject to enhanced monitoring by the MCC, noting that the resolution is dependent on the implementation of BSC CP1628 targeted for November 2026

Burn Down charts to M15

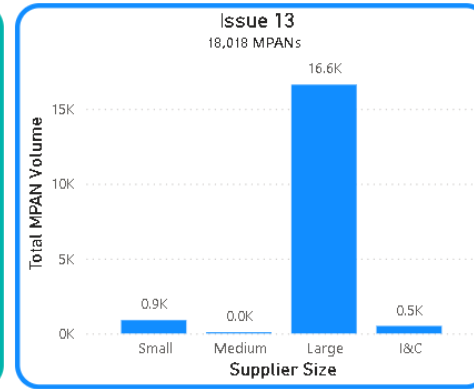
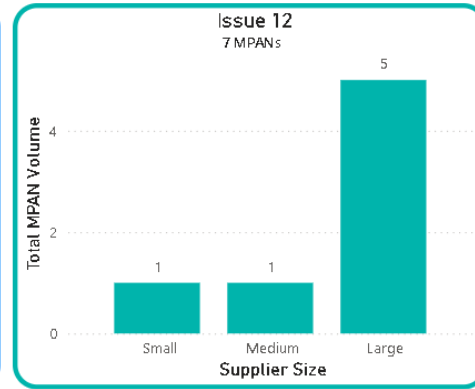
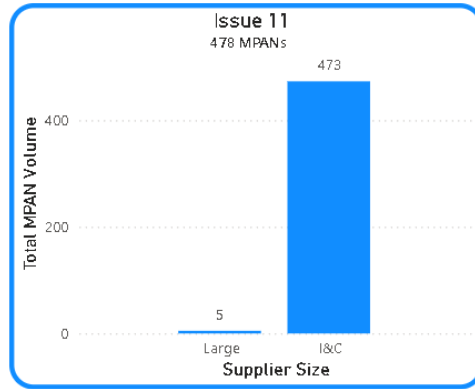
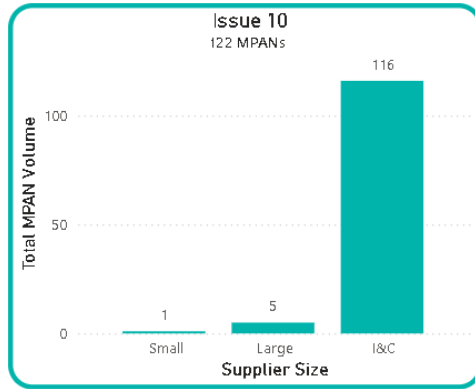
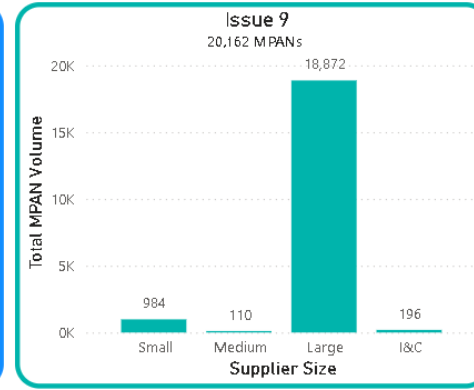
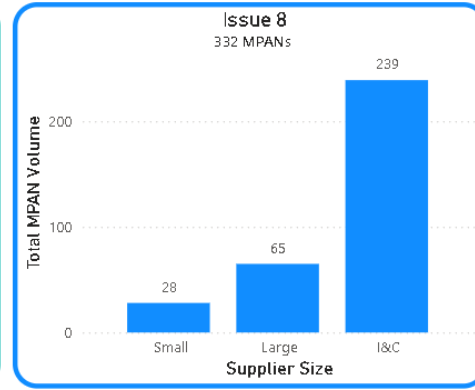
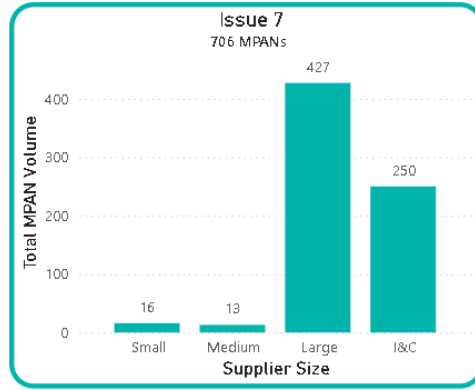
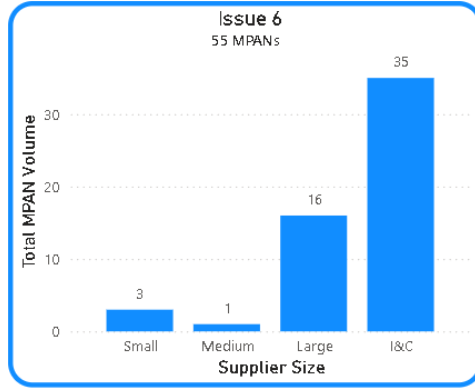
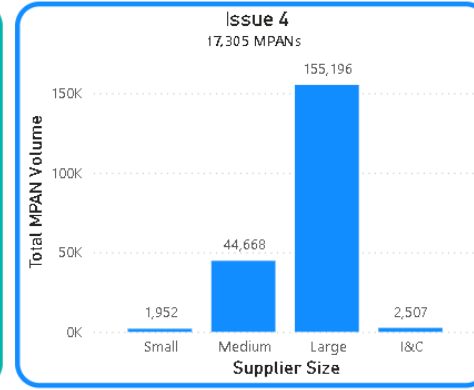
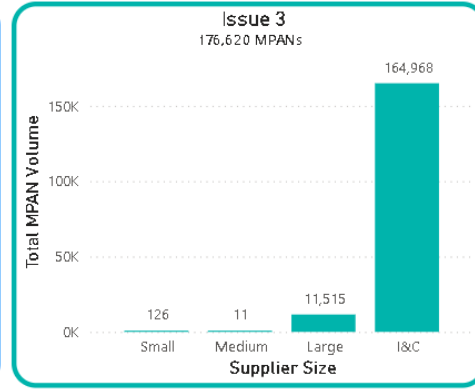
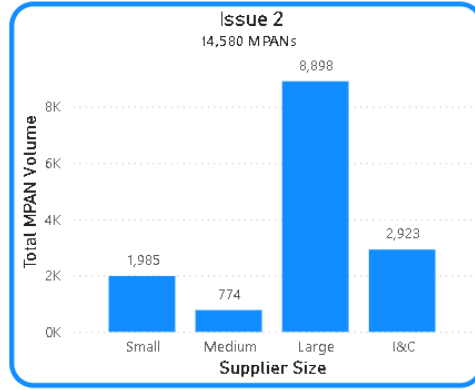
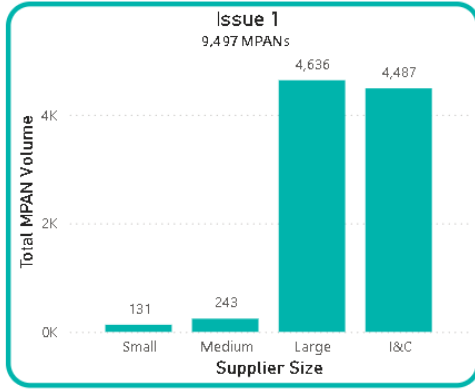
These burn-down charts for each Exclusion & Remediation List item illustrate the proximity of each issue being resolved ahead of the M15 milestone.

- Note - Within the Troublesome MPANS PPIR, we did not collect submission plans which detailed granular progress through to completion. As such, the burn down charts do display sudden steep declines in volumes, but they do provide an indication of resolution profiles to support Risk Assessments.*

For risk commentary on proximity, please see slides 19 - 21



Issue Volumes by Constituency



Supplier Risk Scoring

	Risk		
Wave	High	Medium	Low
SIT	-	-	6
Wave 1	-	-	6
Wave 2	-	-	10
Wave 3	-	1	22
Wave 4	1	1	39

Supplier risk scoring is derived from insights collected from the PPIR.

Contributing factors:

- Total volume of impacted MPANs per Issue
- Whether remedial work has started or not per Issue
- Remedial activity target completion dates vs proximity to Suppliers Target Migration Completion Date
- Remedial activity target completion dates vs proximity to M15 milestone

Commentary:

- **96.5% of Suppliers currently sit within Low Risk.** These Suppliers' responses either provide significant contingency between their target resolution date and target migration completion date or provide clear and rationale justification on why certain issues may not be resolved head of their target migration completion date. This includes reasoning such as: The implementation of dependent change, Planning for CoS Gains which may increase timeline to resolve. These instances, however, do not impact the Suppliers ability to meet their Core Migration Window Obligation and their ability to complete ahead of M15.
- **2.5% currently sit within Medium Risk.** This is due to Suppliers providing minimal contingency time between their target resolution date and target migration completion date. These Suppliers have back ended resolution without clear rationale for why this cannot be resolved sooner.
- **1% currently sit within High Risk.** This Supplier has failed to provide a response to the PPIR.

Key	
I	Initial Score
C	Current Score
T	Target Score

RAID - Troublesome MPANs PPIR-Related Risks

You can view RAID items across the programme using [dPMO Tool](#)

Theme		Summary		Mitigation Approach Overview																											
Troublesome MPANs PPIR – Migration Risks		This theme provides oversight of existing Migration risks associated with Troublesome MPANs, incorporating updates following the closure of the PPIR, and outlines the mitigating controls in place to prevent these risks from materialising into issues.		<ul style="list-style-type: none"> The below risk mitigations look to mitigate any risks to successful completion of Migration 																											
		Key Risks																													
Risk ID	Risk Description	Risk Score Assessment																Current score movement post-PPIR	Mitigation Plan												
		Critical					High					Medium					Low														
		30	29	28	27	26	25	24	23	22	21	20	19	18	17	16	15	14	13	12	11	10	9	8	7	6	5	4	3	2	1
R705	There is a risk that if the M15 date is missed, the forced continued maintenance of legacy systems will incur significant cost																														
R1202	There is a risk that delays in closing out the items recorded on the "Migration Exclusions List" , by the relevant owners and in line with the defined remedial actions dates will extend the migration timeline and potentially have an adverse impact on achieving the M15 milestone																														
R1195	There is a risk that there may be some troublesome MPANs that the Programme deem as migratable that PPs do not agree with. Currently it is unknown how many MPANs may be affected																														
R1197	There is a risk that Suppliers may have data quality issues or other initial business reasons why MPANs are not deemed to be in a fit state for migration and therefore migration to the new MHHS settlement arrangement is not initiated																														
R897	There is a risk that not all suppliers will have successfully implemented P434 to make all NHH UMS sites to HH																														
R1198	There is a risk that Suppliers that do not have a CSS reg id for all their MPANs may not be able to send valid IF-31 and therefore may not be able to migrate that MPAN, until they have made sure this exists in CSS																														
R703	There is a risk that there are a large number of poor quality and problematic MPANs that will not be migrated until the end of the migration period, and if significant issues arise in migrating this population, this could place M15 at risk																														

Key	
P	Previous Score
C	Current Score

RAID - Troublesome MPANs PPIR-Related Issues (1/2)

You can view RAID items across the programme using [dPMO Tool](#)

Theme		Summary	Key Issues				Mitigation Approach Overview	
Issue ID		Issue Description	Issue Score Assessment				Current score movement post-PPIR	Mitigation Plan
			Critical	High	Medium	Low		
			5	4	2-3	1		
Troublesome MPANs PPIR – Migration Issues		This theme provides oversight of existing Migration issues associated with Troublesome MPANs, incorporating updates following the closure of the PPIR, and outlines the actions and controls in place to manage and resolve these issues and minimise further impact.						<ul style="list-style-type: none"> The below issue mitigations look to mitigate any issues to successful completion of Migration
I217	There is an issue that there are traditional meters installed on CT connections. The design does not currently support this, so those MPANs won't be able to be migrated unless changes are made to the design			C ← P			Score increased from 3 to 4	27/03: Traditional meters installed on a CT Connection remains as the stand-out item creating the largest risk item across the Exclusion and Remediation list. This is due to: Volume increase since Data Cleanse Report, Resolution dependent on BSC CP1628 Implementation, Later Industry Target Resolution than expected. Supplier Plans display ambition to attend sites and exchange where possible or Migrate, however they are dependent on BSC CP1628 implementation to resolve all MPANs. The Programme will continue to monitor the progress of CP1628 which is currently expected to be implemented in November 2026. Highest risk we carry regarding troublesome MPANs, scoring increased to 4 (noting the dependency on BSC CP1628)
I234	Related MPANs with meters in the Advanced and Traditional or Smart Meter Groups - There is an issue that the current design doesn't support related MPANs which have different market segments. Until resolved these MPANs should not be migrated as they will result in appointment errors which will result in billing and settlement issues. A solution will need to be agreed with industry before these MPANs can be migrated			C ← P			Score increased from 3 to 4	27/03: Related MPANs with different meter types remains as an item creating risk across the Exclusion and Remediation list. This is due to: Volume increase since Data Cleanse Report (circa 14.5K), Resolution dependent on BSC CP1628 Implementation, Later Industry Target Resolution than expected. Supplier Plans display ambition to attend sites and exchange where possible or Migrate, however they are dependent on BSC CP1628 implementation to resolve all MPANs. The Programme will continue to monitor the progress of CP1628 which is currently expected to be implemented in November 2026. Highest risk we carry regarding troublesome MPANs, scoring increased to 4 (noting the dependency on BSC CP1628)
I218	There is an issue that there are a number of linked import and/or export MPANs where there is a mismatch between the MPANs meter group and/or connection type, which creates a data quality issue, impacting the MPANs ability to successfully migrate				C P		Score remains at 2 – issue description updated	27/03: PPIR responses have highlighted volume increases in this area across items 8, 9 and 13 to a level of circa 38.5K. Issue to be monitored throughout quarterly progress reviews on troublesome MPANs.
I231	Smart meter types installed on current transformers - There is an issue that ongoing exceptions are likely to be created throughout the migration period (until an MPAN is migrated) so will require ongoing monitoring and corrective action taken as required. Code Bodies should consider ongoing reporting of this issue, as smart meters cannot be installed on CT connections				C P		Score remains at 2	27/03: Volume has seen minor increases since October DCWG Closure Report. Issue to be monitored throughout quarterly progress reviews on troublesome MPANs.
I145	There is an issue that a significant number of meter technical details are not populated within the registration services (due to a process failure by the installing meter operator)				P → C		Score reduced from 2 to 1	27/03: No material growth since October DCWG Closure Report. Volume has increased by 1.7%. 99.5% of volumes being resolved in 2026, and there is contingency between industry target resolution date and M15. Issue to be monitored throughout quarterly progress reviews on troublesome MPANs. Scoring reduced to 1 (low) as monitoring continues
I224	There is an issue that there are Unmetered MPANs where the Domestic Premises Indicator is true which does not align with the MHHS design and would prevent the MPANs from being migrated				P → C		Score reduced from 2 to 1	27/03: Decrease in the total volume of UMS with a DPI of True. Volume reduced by 86% to 7 MPANs. Issue to be monitored throughout quarterly progress reviews on troublesome MPANs. Impact score reduced to 1 based on total volume
I230	CHECK meters - There is an issue that MOAs, through error, could continue to send CHECK meter data to MPRS. This will cause migration exceptions. Suppliers should adopt controls to ensure that they investigate the presence of CHECK meters, removing this incorrect data before attempting to migrate an MPAN				P → C		Score reduced from 2 to 1	27/03: Volume has seen minor increases since October DCWG Closure Report. Issue to be monitored throughout quarterly progress reviews on troublesome MPANs. Impact score reduced to 1 based on total volume of 55 MPANs
I233	Related MPANs with Different Connection Types - There is an issue that there are a small number of MPANs within this category remain and will require resolution prior to the MPAN being migrated. These MPANs will fail to migrate successfully. Code bodies should consider ongoing performance assurance reporting to ensure that these exceptions are resolved				P → C		Score reduced from 2 to 1	27/03: Decrease in the total volume of MPANs to 122. Issue to be monitored throughout quarterly progress reviews on troublesome MPANs. Impact score reduced to 1 based on total volume

Key	
P	Previous Score
C	Current Score

RAID - Troublesome MPANs PPIR-Related Issues (2/2)

You can view RAID items across the programme using [dPMO Tool](#)

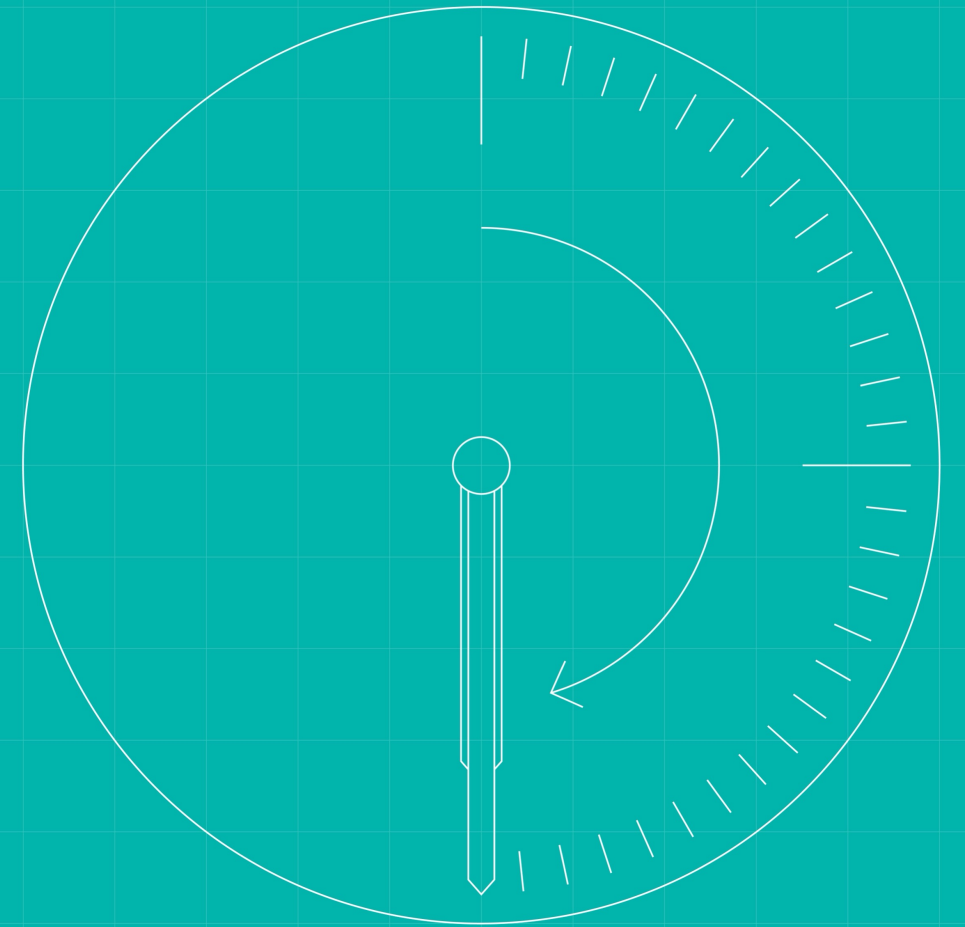
Theme		Summary				Mitigation Approach Overview	
Troublesome MPANs PPIR – Migration Issues		This theme provides oversight of existing Migration issues associated with Troublesome MPANs, incorporating updates following the closure of the PPIR, and outlines the actions and controls in place to manage and resolve these issues and minimise further impact.				<ul style="list-style-type: none"> The below issue mitigations look to mitigate any issues to successful completion of Migration 	
Key Issues							
Issue ID	Issue Description	Issue Score Assessment				Current score movement post-PPIR	Mitigation Plan
		Critical 5	High 4	Medium 2-3	Low 1		
I273	There is an issue that a Supplier only being responsible for 1 of the Linked or Related MPANs is resulting in Migration failures. Linked IMPORT and EXPORT MPANs carry a higher Migration risk in scenarios where there are multiple suppliers involved and there are data mismatches between the linked MPANs. This results in MPANs failing to Migrate with the initiating Suppliers			C		New issue added – score of 3	26/03: The programme is working with REC and C&C to generate a report so that the Migration team can co-ordinate the resolution of data issues where a Supplier is only responsible for 1 of the linked and related MPANs
I274	There is an issue that Elexon BSC P434 was implemented on 14 December 2022 as special BSC Release, but the Programme notes that not all UMS MPANs have had the required CoMC activity completed. Some suppliers have not successfully implemented P434 to make all NHH UMS sites to HH.			C		New issue added – score of 3	26/03: The P434 Modification required a period of mandatory Change of Measurement Class (CoMC) activity for all Non-Half Hourly (NHH) Unmetered Supplies (UMS) Metering Systems to be completed before the MHHS migration to the Target Operating Model (Milestone 11 (M11) in the MHHS Timetable - Oct 2005). P434 was implemented on 14 December 2022 as special BSC Release but not all UMS MPANs have had the CoMC activity completed. MCC to discuss issue with BSC Performance Assurance Team to share a remediation plan and target resolution date for this issue
I270	Currently there has been a data sync issue identified between CSS and EES. This means that MPANs appear on EES extract as still actively registered when they appear as de-registered within Supplier Systems. This means we do not currently have a single source of truth whilst the issue persists. This places risk on the M15 acceptance criteria as MPANs may be mistakenly classified as either "Acceptable at M15" or "Unacceptable at M15" incorrectly			C		New issue added – score of 2	26/03: The programme is engaging REC and EES and is monitoring the Data Sync issue. This issue impacts the status of the Secure Inactive. As such, MPANs are showing as still registered to a Supplier when they should be de-registered

Next Steps

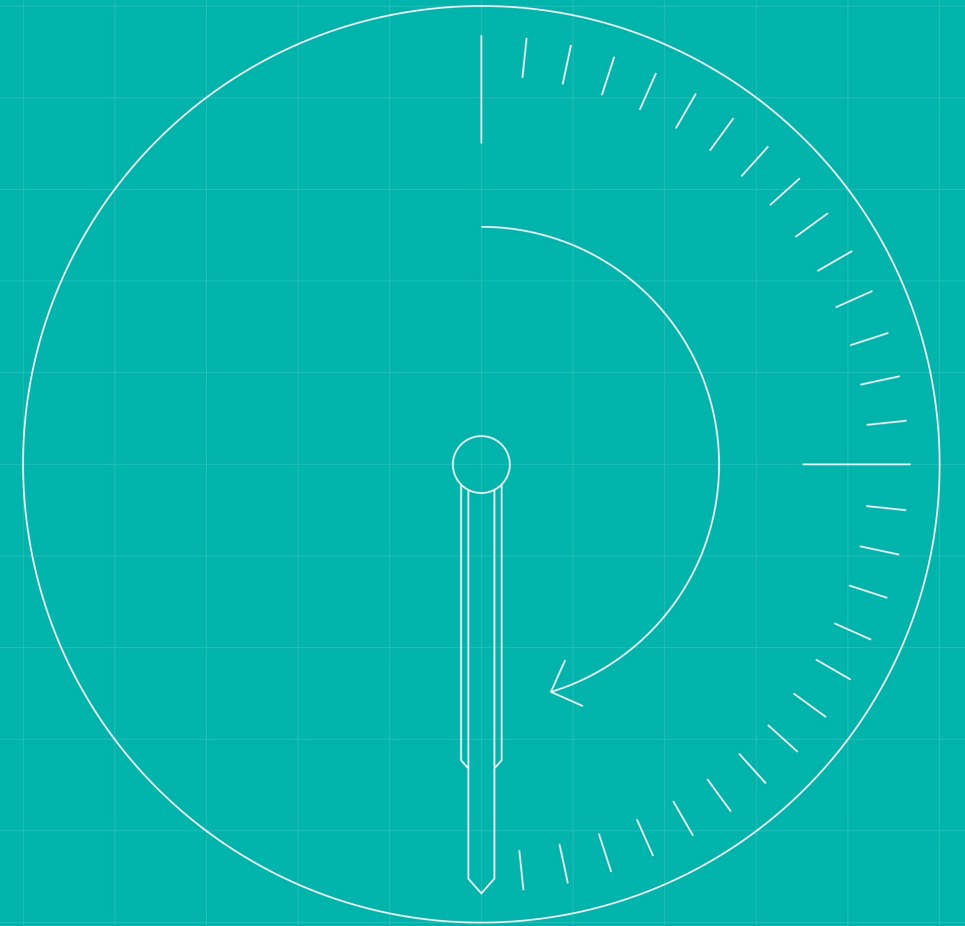
Following the completion of the Troublesome MPANs PPIR, the Programme will:

1. Continue to follow up with the single participant that is yet to provide a response to the PPIR, and escalate if necessary
2. Engage Medium Risk Suppliers to better understand their intentions for remediation and any challenges or limitations they may be facing
3. Establish regular progress reviews with Suppliers to ensure issue volume is decreasing (*frequency of these reviews to be initially quarterly but to increase as we approach M15*)
4. Programme to work with REC and EES to identify data quality issues which will impact Migration - where a Supplier is only responsible for 1 of the linked and related MPANs (linked to Remediation List items 8, 9 and 13).
5. Programme to work with REC and EES to resolve CSS and EES data sync issue

Trading Status of X



Complex Sites



Suppliers

- As part of the Troublesome MPANs PPIR, the Programme looked to identify participants responsible for Complex Sites
- Of the 85 respondent Suppliers, **22 Suppliers have declared they are responsible for Complex Sites** within their portfolio

Agents

- Agents were asked to complete the Migration Troublesome MPANs PPIR to support with the identification of Complex sites
- From the Agent constituency, we have received an 82% response rate and are following up with the 3 parties that did not respond
- **7 Agents have declared that they operate Complex Sites within their portfolio**

Next Steps

- Following the completion of the *Troublesome MPANs PPIR*, we have now identified the participants that are responsible for Complex Sites.
- Due to GDPR limitations of the MS Form that was used to collect the PPIR responses, we were unable to gather Site and MPAN level data.

To progress the Complex Sites piece, the Programme will:

1. Obtain the responses from the 1 Supplier and 3 Agents who have not responded
2. Engage with participants that have declared Complex Sites within their portfolio
3. Securely collect Site and MPAN specific data
4. Develop and share for discussion with Participants the Programme's proposal for how to manage the Migration of Complex Sites

Recap of Requirements

- All MPANs associated with a Complex Site must be migrated with the same EFD. This means that there will need to be a high level of shared planning and coordination between Suppliers, Agents and MCC to successfully migrate MPANs which are part of Complex Sites
- The Programme requires the additional information on these sites as requested in the PPIR in order to begin these planning and coordination activities
- Engagement on Complex Site migration is targeted to commence between responsible parties and the MCC in Q2 of 2026.